

BOARD OF TRUSTEES -- OPEN SESSION AMENDED AGENDA

September 25, 2020 @ 9:00 AM

<https://hsc-unm.zoom.us/j/95059670401> (1-669-900-6833 / 950 596 704 01# OR 1-253-215-8782 / 950 596 704 01#)

- I. **CALL TO ORDER – Terry Horn, Chair, UNM Hospital Board of Trustees**
- II. **ANNOUNCEMENTS (Informational – 5 Minutes)**
 - Introduction of Dr. Rohini McKee – Kate Becker, UNM Hospital Chief Executive Officer
- III. **ADOPTION OF AGENDA (Approval/Action – 5 Minutes)**
- IV. **CONSENT ITEMS – Bonnie White, UNMH CFO and Sara Frasch, UNMH CHR (Approval/Action – 10 Minutes)**
 - [Consent Item – Resolution for 401a Allocation – Plan year 2019-2020](#)
 - [Consent Item – Resolution for 415\(m\) Allocation – Plan year 2019-2020](#)
 - [Consent Item – Kronos \\$6,983,759](#)
 - [Capital Project Approval – BBRP-Radiology-X-Ray Replacement \\$400,000](#)
 - [Capital Project Approval – Former Galles Saturn Building Renovation & Site Drainage Improvements \\$2,700,000](#)
 - [Capital Project Approval – UH Main – Kewanee Boiler Replacement \\$1,000,000](#)
 - [Capital Project Approval – UNMH –BBRP 3 West – Fan Wall HVAC System \\$1,200,000](#)
 - [Capital Project Approval – CTH – General X-Ray Room 1 – Equipment Replacement \\$400,000](#)
 - [Capital Project Approval – CTH-Radiology – EOS Imaging System Project \\$1,500,000](#)
 - [Capital Project Approval – UPC-Replacement Boilers \\$700,000](#)
- V. **PUBLIC INPUT (Informational)**
- VI. **APPROVAL OF THE MINUTES**
 - [July 1, 2020 UNMH Board of Trustees Meeting Minutes](#) – Mr. Terry Horn, Chair (Approval/Action – 5 Minutes)
- VII. **MISSION MOMENT** – Mrs. Kate Becker to Introduce Mrs. Meaghan Carey Eiland, Executive Director (Informational – 10 Minutes)
- VIII. **BOARD INITIATIVES**
 - [Carrie Tingley Hospital \(CTH\) Board Bylaws](#) – Doris Tinagero, Executive Director CTH & Peds Ambulatory (Informational – 10 Minutes)
 - Reappointment of Terry Horn as a Member of UNMH BOT, Mrs. Kate Becker (Informational – 5 Minutes)
 - Executive Committee Recommendations for Chair, Co-Chair, and Secretary – Mr. Terry Horn (Approval/Action – 5 Minutes)
 - [HR Update](#) – Dr. Sara Frasch (Informational – 15 Minutes)
- IX. **ADMINISTRATIVE REPORTS (Informational – 10 Minutes)**
 - [Chancellor for Health Sciences](#) – Dr. Michael Richards
 - [HSC Committee Update](#) – Dr. Michael Richards
 - [UNMH CEO Report](#) – Mrs. Kate Becker
 - [UNMH CMO Report](#) – Dr. Irene Agostini
 - Chief of Staff Update – Dr. Davin Quinn
- X. **UNMH BOT COMMITTEE REPORTS (Informational – 10 Minutes)**
 - [Finance Committee](#) – Mr. Terry Horn
 - [Audit & Compliance Committee](#) – Mr. Terry Horn
 - Quality and Safety Committee – Mr. Erik Lujan
 - Native American Services Committee – Mr. Erik Lujan
 - Community Engagement Committee – Mr. Joe Alarid
- XI. **OTHER BUSINESS**
 - [Financials](#) – Mrs. Bonnie White, UNMH CFO (Informational – 10 Minutes)
- XII. **CLOSED SESSION: Vote to close the meeting and to proceed in Closed Session (Approval/Action – Roll Call Vote)**
 - a. Discussion of limited personnel matters pursuant to Section 10-15-1.H (2), NMSA pertaining to the appointment and reappointment of medical providers to the medical staff of UNM Hospital and expansion of medical staff privileges for certain UNM Hospital medical staff providers, including the discussion of matters deemed confidential under the New Mexico Review Organization Immunity Act, Sections 41-9-1E(7) and 41-9-5, NMSA.
 - b. After discussion and determination where appropriate, of limited personnel matters per Section 10-15-1.H (2); and discussion and determination, where appropriate of matters subject to the attorney-client privilege regarding pending or threatened litigation in which UNMH is or may become a participant, pursuant to Section 10-15-1.H (7); and discussion of matters involving strategic and long-range business plans or trade secrets of UNMH pursuant to Section 10-15-1.H (9), NMSA, the Board certified that no other items were discussed, nor were actions taken.
- XIII. **Certification that only those matters described in Agenda Item IX were discussed in Closed Session; consideration of, and final action on the specific limited personnel matters discussed in Closed Session. (Approval/Action – Roll Call Vote)**
- XIV. **Adjourn Meeting (Approval/Action)**

Consent Item – Resolution for 401a Allocation – Plan year 2019-2020

RESOLUTION OF THE UNM HOSPITALS BOARD OF TRUSTEES

THE UNM HOSPITALS 401(a) PLAN

WHEREAS, the UNM Hospitals Board of Trustees (hereinafter referred to as the “Board of Directors”, established the UNM Hospitals 401(a) Plan (“Plan”) effective July 1, 2007; and

WHEREAS, the Board of Trustees has delegated certain powers to officers of the Employer; and

WHEREAS, the Plan, in Article III Contribution and Benefits, provides for a discretionary profit sharing contribution; and

WHEREAS, in Section 3.01 of the Plan, “Formula for Determining Employer’s Contribution,” the Plan provides that the Executive Vice President of the University of New Mexico Health Sciences Center shall set forth the allocation each year.

NOW, THEREFORE, BE IT RESOLVED THAT: for the 2019 Plan Year, July 1, 2019 to June 30, 2020, the discretionary employer contribution to the Plan shall be allocated as follows, and as detailed on the attached spreadsheet:

- The Chief Executive Officer shall receive the maximum allocation of \$57,000
- All other Chief Officers shall receive 16% of their base annual salary as of 06/30/2020
- Sr. Executive Director and Executive Directors shall receive 5% of their base annual salary as of 06/30/2020

IN WITNESS WHEREOF, the Employer has adopted this Resolution to the Plan on this _____ day of _____, 2020, in Albuquerque, New Mexico.

By:_____

Secretary of the Board

CERTIFICATE

UNM Hospitals Board of Trustees

I, _____, Secretary of the UNM Hospitals Board of Trustees, do hereby certify that attached hereto is a true and correct copy of a resolution adopting the attached Regents of the University of New Mexico, for its Operation Known as The UNM Hospitals 401(a) Plan. The resolution was adopted by the UNM Hospitals Board of Trustees at a meeting held in accordance with its bylaws. I further certify that a quorum of the members of the UNM Hospitals Board of Trustees was present at said meeting and that said resolution has not been altered, modified, or rescinded, and is now in full force and effect.

IN WITNESS WHEREOF, I have hereunto affixed my name this _____ day of _____, 2020.

Secretary

SUBSCRIBED AND SWORN TO BEFORE ME THIS _____ day of _____, 2020.

Notary Public

My Commission Expires:

(Notary Seal)

Consent Item – Resolution for 415(m) Allocation – Plan year 2019-2020

RESOLUTION OF THE UNM HOSPITALS BOARD OF TRUSTEES

THE UNM HOSPITALS 415(m) PLAN

WHEREAS, the UNM Hospitals Board of Trustees (hereinafter referred to as the “Board of Trustees”, established the UNM Hospitals 415(m) Plan (“Plan”) effective December 1, 2017; and

WHEREAS, the Board of Trustees has delegated certain powers to officers of the Employer; and

WHEREAS, the Plan, in Article III Contribution, provides for a discretionary profit sharing contribution; and

WHEREAS, in Section 3.2 of the Plan, “Employer Contributions,” the Plan provides that the allocation shall be determined based upon the difference of the amount the of the employer contribution determined for the 401(a) Plan for the Plan Year and the maximum 401(a) contribution.

NOW, THEREFORE, BE IT RESOLVED THAT: for the 2019 Plan Year, July 1, 2019 to June 30, 2020, the discretionary employer contribution to the Plan shall be allocated as follows:

- The Chief Executive Officer shall receive \$44,184.51

IN WITNESS WHEREOF, the Employer has adopted this Resolution to the Plan on this _____ day of _____, 2020, in Albuquerque, New Mexico.

By: _____

Secretary of the Board

CERTIFICATE

UNM Hospitals Board of Trustees

I, _____, Secretary of the UNM Hospitals Board of Trustees, do hereby certify that attached hereto is a true and correct copy of a resolution adopting the attached Regents of the University of New Mexico, for its Operation Known as The UNM Hospitals 415(m) Plan. The resolution was adopted by the UNM Hospitals Board of Trustees at a meeting held in accordance with its bylaws. I further certify that a quorum of the members of the UNM Hospitals Board of Trustees was present at said meeting and that said resolution has not been altered, modified, or rescinded, and is now in full force and effect.

IN WITNESS WHEREOF, I have hereunto affixed my name this _____ day of _____, 2020.

Secretary

SUBSCRIBED AND SWORN TO BEFORE ME THIS _____ day of _____, 2020.

Notary Public

My Commission Expires:

(Notary Seal)

Consent Item – Kronos \$6,983,759

**UNM Hospital Board of Trustees
Recommendation to HSC Board of Directors Finance and Audit Committee
September, 2020**

Approval

Ownership:

Kronos Dimensions via immixTechnology, Inc
8444 Westpark Drive, Suite 200
McLean, VA 22102

Vendor and Manufacturer Information:

Mohan, Vinue immixTechnology contact
Voden, Holly Manufacturer contact

Source of Funds: UNM Hospitals Operating Budget

Description: Request a five (5) year agreement with Kronos Corporation through ImmixTechnology, Inc, current holder of GSA award and New Mexico State contracts with Kronos, for migration of on premise timekeeping system to Software as a Service (SaaS) model of Kronos Dimensions. Replacement of on premise standalone nurse scheduling application into the SaaS Kronos Dimensions implementation to tie scheduling and timekeeping systems together with better controls. Implement Kronos Dimensions Analytics module to receive bed census information, reinforcing productivity measures implemented during the Huron engagement. Kronos Dimensions is a SaaS model that is hosted by Google cloud and maintained by Kronos Incorporated.

Projected Cost for Initial Term: First year implementation and migration cost \$870,000; annual licensing and maintenance \$1,129,092; \$468,299 NM Gross Receipts Tax across initial term; total initial term amount \$6,983,759

Process: GSA MAS Contract Number GS-35F-0265X

Previous Contract: 1186385 R04-JUL-19

Previous Term: November 2, 2019 through November 1, 2020

Previous Contract Amount: \$175,000 annually (excludes Nurse Scheduling)

Contract Term: Anticipated effective date is November 1, 2020 and will continue for a period of five (5) years, with option to renew on mutual agreement consistent with the NM Procurement Code

Termination Provision: Termination for cause as a result of a material breach that has not been cured and/or waived within 60 days after written notice has been provided by the non-breaching party.

Contract Amount: Total contract award is estimated at \$6,983,759 over the term of the contract.

Capital Project Approval – BBRP-Radiology-X-Ray Replacement \$400,000



CAPITAL PROJECT APPROVAL

PROJECT NAME: CIP 3085 BBRP–RADIOLOGY–X-RAY REPLACEMENT

DATE: September 2020

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for The renovation of the BBRP North X-Ray room, and renovation and expansion of the adjacent reading room. For the project described below, UNM Hospitals requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

Renovation of the BBRP North X-Ray room in order to allow replacement of the existing X-Ray scanner along with all associated medical equipment and renovation and expansion of the adjacent reading room.

RATIONALE:

This X-Ray room was constructed during the initial construction of the BBRP and equipment installed in 2008. The equipment is at the end of its useful life and needs to be replaced. Additionally, the adjacent Reading Room is small and inadequate to meet the needs of the Emergency Department. The X-Ray Room has excess space that can be used for the Reading Room. This Project will add approximately six additional feet to the width of the Reading Room and provide additional space for two more people.

PURCHASING PROCESS:

The construction project will utilize UNMH’s Vizient Accelerated Construction Procurement Job Order Contract (JOC).

FUNDING:

Total project budget not to exceed \$400,000 from the UNM Hospital Capital Renovation Fund.

**Capital Project Approval – Former Galles Saturn
Building Renovation & Site Drainage Improvements
\$2,700,000**



CAPITAL PROJECT APPROVAL

PROJECT NAME: CIP 3109 - GALLES BUILDING - RENOVATION OF THE FORMER SATURN BUILDING & SITE DRAINAGE IMPROVEMENTS

DATE: September 2020

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for The Galles building - renovation of the former Saturn building & site drainage improvements. For the project described below, UNM Hospitals requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

Renovate the old Saturn dealership building located on the former Galles property to create office space for the Planning & Construction, Environmental Safety, Space Management departments and the New Hospital Tower project staff. The project will include roofing repairs, new heating and air conditioning equipment, new energy efficient windows and doors, new electrical and data lines, remodel and expand the existing restrooms. This project includes modifications to the drainage plan on the Galles property that affects the Lands West parking lot. The drainage project consists of installation of curb and gutter with a storm inlet connected to an existing storm drain, paving, and a retaining wall.

RATIONALE:

The Planning & Construction, Environmental Safety and Space Management departments are growing and the current location is now too small to house these departments. Additional space is also needed to house the New Hospital Tower project staff as construction begins. The current office space housing these departments is in a prime location next to the Pharmacy group and is needed by the Pharmacy group to be able to expand as they are also growing and exceeding their space. The construction of the curb and gutter with storm inlet eliminates cross-lot runoff and the downstream impact on basins containing UNMH parking lots, solves land erosion issues and allows use of other property on Lands West that would be unusable due to flooding in heavy rain.

PURCHASING PROCESS:

The construction project will utilize a Vizient Job Order Contract (JOC) for Construction Procurement.

FUNDING:

Total project is budgeted not to exceed \$2,700,000 from the UNM Hospital Capital Renovation Fund.

**Capital Project Approval – UH Main – Kewanee Boiler
Replacement \$1,000,000**



CAPITAL PROJECT APPROVAL

PROJECT NAME: CIP 3137 - UH MAIN-KEWANEE BOILER REPLACEMENT

DATE: September 2020

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for The UH Main – Kewanee Boiler Replacement. For the project described below, UNM Hospitals requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

Replace one of the existing Kewanee steam boilers that serves the Main Hospital and BBRP. This will require significant building modification for the steam plant which includes removal of structural steel roof joist to gain access to the old boiler. A new pre-fabricated penthouse with new operable louvers for venting will be installed.

RATIONALE:

Kewanee Boilers are no longer manufactured and the boiler is beyond its useful service life. Failure of the boiler will cause significant down time to Sterile Processing Department, domestic hot water and heating water interruptions to the Main Hospital and the BBRP.

PURCHASING PROCESS:

The construction project will utilize a Vizient Job Order Contract (JOC) for Construction Procurement.

FUNDING:

Total project is budgeted not to exceed at \$1,000,000 from the UNM Hospitals Capital Renovation Fund.

**Capital Project Approval – UNMH –BBRP 3 West – Fan
Wall HVAC System \$1,200,000**



CAPITAL PROJECT APPROVAL

PROJECT NAME: CIP 3144 – UNMH-BBRP-3 WEST-FAN WALL HVAC SYSTEM

DATE: September 2020

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for The UNMH – BBRP – 3 West – Fan Wall HVAC System. For the project described below, UNM Hospitals requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

Demolition of the existing AHU #3 (Air Handling Unit #3) located on the West side of the 3rd floor of BBRP and installation of a fan wall with a dynamic filtration system in lieu of the existing AHU #3 with centrifugal fans.

RATIONALE:

BBRP AHU #3 is now 12 years old, its centrifugal fans have run continuously and are subject to failure. The supply and return centrifugal fans need to be replaced with a fan wall consisting of 15 supply units and 8 return units. The pre-filters will be replaced with electronic dynamic filters. Redundancy and reliability will be increased substantially with this transformation.

PURCHASING PROCESS:

The construction project will utilize a Vizient Job Order Contract (JOC) for Construction Procurement.

FUNDING:

Total project is budgeted not to exceed \$1,200,000 from the UNM Hospital Capital Renovation Fund.

**Capital Project Approval – CTH – General X-Ray Room 1
– Equipment Replacement \$400,000**



CAPITAL PROJECT APPROVAL

PROJECT NAME: CIP 3151 - CTH-GENERAL X-RAY ROOM 1-EQUIPMENT REPLACEMENT

DATE: September 2020

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for The CTH General X-ray Room 1 renovation and imaging machine replacement. For the project described below, UNM Hospitals requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

Renovate and upgrade CTH General X-ray Room 1 and replacement of the existing imaging machine that is beyond its useful life.

RATIONALE:

The current imaging equipment is analog, antiquated, and is beyond its useful life. Due to the analog nature of the equipment, the image quality is inferior, requires higher radiation exposure than digital technology and does not allow for table height adjustment, which makes the pediatric patient access and process less user friendly and reduces the throughput of the Radiology Suite. The current imaging room does not conform to the Facilities Guidelines Institute (FGI) and American Disabilities Act (ADA) standards due to clearances and required sinks.

PURCHASING PROCESS:

The construction project will utilize a Vizient Job Order Contract (JOC) for Construction Procurement.

FUNDING:

Total project budget not to exceed \$400,000 from the UNM Hospital Capital Renovation Fund.

**Capital Project Approval – CTH-Radiology – EOS
Imaging System Project \$1,500,000**



CAPITAL PROJECT APPROVAL

PROJECT NAME: CIP 3152 - CTH-RADIOLOGY-EOS IMAGING SYSTEM PROJECT

DATE: September 2020

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for The CTH Radiology suite renovation, EOS low dose imaging machine installation, electrical power upgrade and a new Ultrasound room. For the project described below, UNM Hospitals requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

Radiology suite renovation/reconfiguration, new EOS low dose imaging machine installation, electrical power upgrade and building a new Ultrasound room.

RATIONALE:

A new state of the art EOS low dose imaging system is being implemented, which is specifically designed for spinal imaging and will be the only machine of this type in the state. The enhanced quality of the EOS image will improve the overall surgical approach, accuracy and treatment plans. The current imaging room does not conform to the Facilities Guidelines Institute (FGI) and American Disabilities Act (ADA) standards due to clearances and required sinks. There is an electrical equipment component of the project that is required to support the new imaging systems due to increased power draw. Included in the project is the relocation of the ultrasound room as the space is too small, does not provide for an ADA restroom, and the Heating, Cooling Ventilation, and Air Conditioning system does not adequately function and provides less than optimal conditioning of the space.

PURCHASING PROCESS:

Use of existing on-call and Job Order Contracting for University of New Mexico Hospitals.

FUNDING:

Total project budget not to exceed \$1,500,000 from the UNM Hospital Capital Renovation Fund.

Capital Project Approval – UPC-Replacement Boilers
\$700,000



CAPITAL PROJECT APPROVAL

PROJECT NAME: CIP 3174 - UPC REPLACEMENT BOILERS

DATE: September 2020

RECOMMENDED ACTION:

As required by Section 7.12 of Board of Regents Policy Manual, the New Mexico Higher Education Department and the New Mexico State Board of Finance, capital project approval is requested for The UPC Boilers Replacement. For the project described below, UNM Hospitals requests the following actions, with action requested only upon requisite sequential approval and recommendation by any and all committees and bodies:

- Board of Trustee Finance Committee approval of and recommendation of approval to the UNMH Board of Trustees.
- UNMH Board of Trustees approval of and recommendation of approval to the UNM Board of Regents HSC Committee.
- UNM Board of Regents HSC Committee approval and recommendation of approval to the UNM Board of Regents.
- UNM Board of Regents approval

PROJECT DESCRIPTION:

Demo and remove the 2 existing boilers that are 33 years old and have failed and are no longer producing hot water for heat for the UNM Adult Psychiatric Center (UPC) and replace with 2 new high efficiency boilers. While the 2 new boilers are being acquired a temporary boiler will be installed to the current system to allow UPC to be heated for all patients, staff and visitors as we approach the fall and winter seasons.

RATIONALE:

The UNM Psychiatric Center provides a full spectrum of behavioral health care for thousands of New Mexicans annually and has evolved into the state's largest community mental health care provider. The 2 existing boilers have failed and are no longer producing hot water for heat for the UNM Adult Psychiatric Center. The replacement of the 2, old and non-functioning boilers will restore the permanent heat to the facility and provide a comfortable space for the staff, patients and visitors so proper care can be provided.

PURCHASING PROCESS:

State of New Mexico Statewide Price Agreement: Welch's Boiler Service 90-000-18-00073

FUNDING:

Total project budget not to exceed at \$700,000 from the UNM Hospital Capital Renovation Fund.

July 1, 2020 UNMH Board of Trustees Meeting Minutes

Agenda Item	Subject/Discussion	Action/Responsible Person
Voting Members Present	Terry Horn, Jennifer Phillips, Joseph Alarid, Erik Lujan, Del Archuleta, Tamra Mason, Kurt Riley, Trey Hammond, and Michael Brasher	
Ex-Officio Members Present	Paul Roth, Michael Richards, Irene Agostini, and Mike Chicarelli (representing Kate Becker)	
County Officials Present	Clay Campbell	
I. Call to Order	A quorum being established, Mr. Terry Horn, Chair, called the meeting to order at 11:34 AM	
II. Announcements	<p>Mr. Terry Horn, UNM Hospitals Board of Trustee Chair, welcomed new UNM Hospitals Board of Trustee Members, Mr. Trey Hammond and Mr. Michael Brasher. Board Members and other participants welcomed the two new members. Mr. Hammond and Mr. Brasher expressed their enthusiasm to be part of UNM Hospitals Board of Trustees.</p> <p>Mr. Terry Horn, UNM Hospitals Board of Trustee Chair, congratulated Dr. Paul Roth on his upcoming retirement. Several participants said words of encouragement and congratulations. Dr. Roth expressed his appreciation and gave a few words of remembrance throughout the years.</p>	
III. Adoption of Agenda	Mr. Terry Horn, Chair, requested a motion to approve the Agenda.	Dr. Tamra Mason made a motion to adopt the agenda. Mr. Del Archuleta seconded the motion. Motion passed with no objections.
IV. Consent Items	<p>Mrs. Bonnie White, UNM Hospitals Chief Financial Officer, presented the below identified Consent Items (documents in BoardBook). Mr. Terry Horn, Chair, indicated the UNMH BOT Finance Committee discussed/reviewed the Consent Items in detail and recommend approval by the full UNMH Board of Trustees. Chair Horn requested a motion to approve the Consent Items</p> <ul style="list-style-type: none"> • Disposition of Assets • Consent Item – Cerner – Remote Hosting Services \$34,788,936 • Consent Item – Cerner – Existing Solutions \$25,218,261 • Consent Item – LivaNova – Vagus Nerve Stimulations Therapy System \$26,000,000 • Capital Project – New Hospital Tower Project – New Parking Structure Building \$75,800,000 	Mr. Michael Brasher made a motion to approve the Consent Items as presented and discussed by Mrs. Bonnie White. Mr. Joe Alarid seconded the motion. Motion passed with no objections
V. Public Input	N/A	
VI. Approval of Minutes	Mr. Terry Horn, Chair, requested a motion to approve the April 24, 2020 UNM Hospitals Board of Trustees Meeting Minutes.	Mr. Del Archuleta made a motion to approve the April 24, 2020 UNM Hospitals Board of Trustees Meeting Minutes. Dr. Tamra Mason seconded the motion. Mr. Michael Brasher abstained from voting as he did not attend the April meeting. Motion passed unanimously.
VII. Mission Moment	Dr. Sara Frasch presented the Mission Moment – 100 Days of COVID-19 (report in BoardBook).	

<p>VIII. Board Initiatives</p>	<p>UNMH BOT Committee Member Assignments: Mr. Terry Horn, Chair, stated that he has spoken with each Board Member regarding committee assignments, and, with the departure of / announcement of Board Members, new assignments were necessary. After a brief discussion, Chair Horn requested a motion to approve the UNMH BOT Committee Member Assignments as presented (copy in BoardBook)</p> <p>Dr. Michael Chicarelli, UNM Hospitals Chief Operations Officer, presented the 2020 Bernalillo County Community Health Needs Assessment (presentation in BoardBook)</p> <p>Dr. Michael Chicarelli presented the New Hospital Tower Update / Completion of Design Development and Beginning of Construction (presentation BoardBook)</p>	<p>Mr. Michael Brasher made a motion to approve the UNMH BOT Committee Member Assignments as presented. Dr. Tamra Mason seconded the motion. Motion passed unanimously.</p>
<p>IX. Administrative Reports</p>	<p>Chancellor for Health Sciences: Dr. Paul Roth's report is included in the BoardBook.</p> <p>HSC Committee Update: Dr. Michael Richards' report is included in the BoardBook.</p> <p>UNM Hospitals CEO Update: Mrs. Kate Becker's report is included in the BoardBook.</p> <p>UNM Hospitals CMO Update: Dr. Agostini (report in BoardBook)</p> <p>Dr. Davin Quinn gave a brief Chief of Staff update</p>	
<p>X. UNMH BOT Committee Reports</p>	<p>Mr. Terry Horn, Chair, gave a brief overview of the UNMH BOT Finance Committee Meeting</p> <p>Mr. Terry Horn stated the UNMH BOT Audit and Compliance Committee did not meet</p> <p>Mr. Erik Lujan gave a summary of the recent UNMH BOT Quality and Safety Committee Meeting</p> <p>Mr. Erik Lujan gave a brief overview of the UNMH BOT Native American Services Committee</p> <p>Mr. Erik Lujan stated the UNMH BOT Community Engagement Committee did not meet</p>	
<p>XI. Other Business</p>	<p>Mrs. Bonnie White presented the 2021 Budget (report in BoardBook). Mr. Terry Horn, Chair, indicated the UNMH BOT Finance Committee discussed/reviewed the 2021 Budget in detail and recommend approval by the full UNMH Board of Trustees. Chair Horn requested a motion to approve.</p> <p>Mrs. Bonnie White presented the financials (report in BoardBook)</p>	<p>Mr. Del Archuleta made a motion to approve the 2021 Budget. Dr. Jennifer Phillips seconded the motion. Motion passed unanimously.</p>

<p>XII. Closed Session</p>	<p>At 1:53 PM Mr. Terry Horn, Chair, requested a motion to close the Open Session of the meeting and move into Closed Session.</p>	<p>Mr. Del Archuleta made a motion to close the Open Session and move to the Closed Session. Dr. Jennifer Phillips seconded the motion. Per Roll Call, the motion passed.</p> <p>Roll Call: Mr. Terry Horn – Yes Dr. Jennifer Phillips – Yes Mr. Joseph Alarid -- Yes Mr. Erik Lujan - Yes Mr. Del Archuleta – Yes Mr. Kurt Riley – Yes Dr. Tamra Mason – Yes Mr. Trey Hammond – Yes Mr. Michael Brasher -- Yes</p>
<p>XIII. Certification</p>	<p>After discussion and determination where appropriate, of limited personnel matters per Section 10-15-1.H (2); and discussion and determination, where appropriate of matters subject to the attorney-client privilege regarding pending or threatened litigation in which UNMH is or may become a participant, pursuant to Section 10-15-1.H (7); and discussion of matters involving strategic and long-range business plans or trade secrets of UNMH pursuant to Section 10-15-1.H (9), NMSA, the Board certified that no other items were discussed, nor were actions taken.</p>	
<p>Vote to Re-Open Meeting</p>	<p>At 1:54 PM Mr. Terry Horn, Chair, requested a roll call motion be made to close the Closed Session and return the meeting to the Open Session.</p> <p>Mrs. Kate Becker, UNM Hospitals CEO, provided a COVID-19 Update.</p> <p>Mr. Terry Horn, Chair, requested the Board accept receipt of the following as presented in the Closed Session to acknowledge, for the record, that those minutes were, in fact, presented to, reviewed, and accepted by the Board. In addition, for the Board to accept the recommendations of those Committees as set forth in the minutes of those Committee’s meetings and to ratify the actions taken in Closed Session.</p> <ul style="list-style-type: none"> ❖ Medical Executive Committee April 15, 2020 and May 20, 2020 Meeting Minutes ❖ UNMH BOT Quality and Safety Committee April 17, 2020 and May 22, 2020 Meeting Minutes 	<p>Mr. Joseph Alarid made a motion to close the Closed Session and return to the Open Session. Mr. Kurt Riley seconded the motion. Per Roll Call, the motion passed.</p> <p>Roll Call: Mr. Terry Horn – Yes Dr. Jennifer Phillips – Yes Mr. Joseph Alarid -- Yes Mr. Erik Lujan - Yes Mr. Del Archuleta – Yes Mr. Kurt Riley – Yes Dr. Tamra Mason – Yes Mr. Trey Hammond – Yes Mr. Michael Brasher -- Yes</p> <p>The Board of Trustees acknowledged receipt of the UNMH Committee Meeting Minutes.</p>

	<p>Mr. Terry Horn, Chair, requested the Board acknowledge approval of the Credentialing and the Clinical Privileges as presented and approved at the UNMH BOT Quality and Safety Committee Meetings of May 20, 2020 and June 19, 2020 and as reviewed by Dr. Davin Quinn, Chief of Staff, at in today's Closed Session of the UNMH Board of Trustees Meeting.</p>	<p>The Board of Trustees acknowledged approval from the UNMH BOT Quality and Safety Committee's May 20, 2020 and June 19, 2020 Meetings of the Credentialing and Clinical Privileges as identified in Closed Session.</p>
<p>XIV. Adjournment</p>	<p>The next scheduled Board of Trustees Meeting will take place Friday, September 25, 2020 at 9:30 AM at the University of New Mexico Hospitals in the Barbara & Bill Richardson Pavilion (BBRP) 1500. There being no further business, Mr. Terry Horn, Chair, requested a motion to adjourn the meeting.</p>	<p>Mr. Michael Brasher made a motion to adjourn the meeting. Mr. Erik Lujan seconded the motion. The motion passed unanimously. The meeting was adjourned at 1:55 PM.</p>

Mr. Joseph Alarid, Secretary
 UNM Hospitals Board of Trustees



Our Mission Moment:

WHY WE ARE THE BEST IN PATIENT CARE

- MEAGHAN M. CAREY EILAND, EXECUTIVE DIRECTOR, RADIOLOGY

Letter of Commendation for Julia Apodaca (Radiology)

- ▶ I had the unfortunate incident of getting a kidney stone and was able to pass it but after 5 catheter attempts at Ana Kaseman in February. While I was treated very well by all staff involved at UNMH, I would like to specifically write this letter of commendation for Julia Apodaca. I was referred to the Radiology Clinic to have a Retrograde Urethrogram (RUG) test conducted prior to my urethroplasty surgery with Dr. Max Gallegos.
- ▶ From the moment I walked into the radiology room with Julia, she could immediately sense I was nervous/scared and without hesitation she put me at ease. She had me change into the gown, then lay on the table. While she was prepping me for the RUG test and waiting for the doctors, she explained in detail everything that was going to occur and let me know it may feel uncomfortable and was very reassuring to calm me down.
- ▶ As the procedure started Julia explained everything I would/should feel and what was going on during the whole process. Julia even had a clever way of taking my mind off of what was going on by creating regular conversation which put me at ease even more. Julia's communication skills are above reproach as well as her bedside manner and her knowledge of radiology. Once the procedure was over, she helped me up, made sure I wasn't dizzy and ensured I got to the changing room.

The Moment

- ▶ After my urethroplasty surgery, I had another test conducted by Julia called a fluoroscopy.
- ▶ Again, Julia immediately put me at ease, I changed, laid down on the table, and she prepped me for everything and the radiology doctor as well as Dr. Gallegos (urology surgeon) came in. Julia yet again, explained everything in detail what would occur, what was happening at every step and we carried on a normal conversation.
- ▶ A little bit of humor, while she injected the dye in the bladder, she let me know it might feel cool or a little cold. They took images of the urethra (post-surgery), and the doctors were satisfied with the images. Julia let me know she would slowly be filling the bladder for the fluoroscopy test.
- ▶ After about 15 minutes I let her know it felt like something was coming out of the urethra. She double checked the clamps, all was good. It wasn't a few minutes later I let Julia know more was coming out of the urethra, at which time the doctors had Julia raise the table where I was vertical. At that time Dr. Gallegos must have removed the urethra catheter (I did not feel it, which was great) and the next thing you know, I could not hold anything in. We all laughed, and said hey it works.

Special Thanks To Julia

- ▶ I have another fluoroscopy test in September and I know what to expect during the visit due to Julia's thorough explanations during every step and ensuring that I am ok.
- ▶ Pass on this letter of commendation to Julia Apodaca for my wife and I. It would be great if she could be recognized in front of her peers as well. You are extremely fortunate to have Julia Apodaca on your UNMH team!

Carrie Tingley Hospital (CTH) Board Bylaws

UNM CARRIE TINGLEY HOSPITAL
AMENDED AND RESTATED
BYLAWS OF THE ADVISORY BOARD

PREAMBLE

UNM Carrie Tingley Hospital (“CTH”) is established as a state institution by Article XIV, Section 1 of the New Mexico Constitution. The Regents of the University of New Mexico (the “Regents” or the “University”) are authorized by statute to administer CTH, and to manage, control and govern CTH under rules, regulations or other directives and policies as the Regents may from time to time prescribe, including the full power to enter into contracts or other agreements as the Regents deem necessary or desirable for the operation and management of CTH. Sections 23-2-1 *et seq.* NMSA 1978, as amended. The statutes also require the Regents to appoint and consult with an advisory board consisting of at least three parents of children with a chronic impairment and two health professionals. Section 23-2-2 NMSA 1978, as amended.

Under the terms of a lease agreement (the “Lease Agreement”) with an effective date of July 1, 1999, between the Regents and the County Commissioners of the County of Bernalillo for operation by the Regents of University of New Mexico Hospital and the UNM Mental Health Center, and pursuant to Regents’ Policy Manual Section 3.4 Health Sciences Center and Services, the Regents operate all the clinical facilities of the University’s Health Sciences Center (the “HSC Clinical Facilities”) as an integrated healthcare delivery system. The HSC Clinical Facilities include CTH and all other hospitals and outpatient clinical facilities operated by the HSC (“HSC Clinical Facilities”). Regents’ Policy Manual Section 3.4 Health Sciences Center and Services provides for the delegation of certain powers and authority by the Regents to UNM Hospitals Board of Trustees (“UNMH BOT”). The powers and authorities delegated to

the UNMH BOT include, among other powers, (i) coordination with and oversight of any advisory/advocacy boards of the UNM Hospitals for other than research and education purposes, (ii) establishment of reporting mechanisms between those advisory/advocacy boards and the UNMH BOT, and (iii) review of the bylaws of those advisory/advocacy boards, recommendation for approvals, and submission of the bylaws of those advisory/advocacy boards to the Regents for review and approval in accordance with Regents' policy.

The UNM Hospitals, including CTH, are accredited on a system wide basis by The Joint Commission (“TJC”) and have a single unified Medical Staff. All Medical Staff members are subject to credentialing, privileging, peer review and other quality assurance provisions of the Medical Staff Bylaws and Rules and Regulations and applicable Regents’ policies, and are required to have appointments in the University’s School of Medicine.

Day-to-day administration of CTH is conducted by an Executive Director, who reports to the Chief Nursing Officer of UNM Hospitals (who, in turn, reports to the Chief Executive Officer of UNM Hospitals). The Executive Director is responsible for the direction, coordination and day-to-day management of CTH, and for administering and managing all clinical operations of CTH in support of delivery of health care at CTH. The Executive Director is appointed by, and may be removed by, the Chief Executive Officer of UNM Hospitals as designee of the Chancellor for Health Sciences, pursuant to Regents' Policy Manual Section 3.4 Health Sciences Center and Services.

The CTH Medical Director is responsible for medical affairs of CTH and for ensuring Medical Staff compliance at CTH with the UNMH Medical Staff Bylaws, Rules and Regulations and applicable and applicable Regents’ Policies, University Business Policies and Procedures, HSC and UNM Hospitals policies and procedures. The UNMH Chief Medical Officer will appoint the CTH Medical Director after consulting with the

Chairpersons of the Department of Orthopaedics and the Department of Pediatrics. The CTH Medical Director will report to the UNMH Chief Medical Officer, or designee.

The Advisory Board, duly appointed by the Regents, hereby adopts these Bylaws of the Advisory Board, consistent with applicable Regents' policies, subject to approval by the UNMH BOT and the Regents, and effective on the date of approval of these Bylaws by the Regents.

ARTICLE ONE

NAME

The name of this body is the Advisory Board of Carrie Tingley Hospital (the “Advisory Board”).

ARTICLE TWO

PURPOSE AND AUTHORITY

Section 1. Authority. The Advisory Board is authorized to govern itself in accordance with reasonable Bylaws to be adopted by the Advisory Board, and approved by the UNMH BOT and the Regents, and will have all powers reasonably necessary to carry out its express responsibilities. Consistent with constitutional and statutory responsibilities of the Regents, the right is reserved unto the Regents to consider and determine, if in the exercise of sound discretion, it is deemed necessary, any matter relating to CTH. The Advisory Board will exercise its authority consistent with:

- a. Applicable state and federal laws and regulations;
- b. Applicable standards of TJC, CMS Conditions of Participation, the Liaison Committee for Medical Education of the American Medical Association and the American Association of Medical Colleges for so long

as resources are reasonably available to make compliance with such standards possible;

c. The Regents' Delegation, as set forth in Exhibit A to the UNMH BOT Bylaws, as such delegation may be amended and/or restated from time to time;

d. Applicable policies and other determinations of the UNMH BOT and the Regents, as they may be amended and supplemented from time to time;

e. The Medical Staff Bylaws, Rules and Regulations.

f. Applicable policies of the HSC; and

g. Operational policies specific to CTH as authorized by the Chief Executive Officer of UNM Hospitals.

Section 2. Purpose. The purposes of the Advisory Board are to:

a. Articulate the uniqueness and value of CTH to the HSC, the University, the community and the state.

b. Advise the CTH administrative staff regarding such issues as strategic planning, financial management, service delivery, and quality of care, related to the CTH as articulated in the CTH mission statement, and consistent with the articulated HSC mission statement, to ensure that the philosophy of care espoused by CTH and the HSC is achieved.

c. Advocate in the best interests of families served statewide by CTH.

Section 3. Conflict of Interest. No member of the Advisory Board will use his or her position on the Advisory Board for the purpose of obtaining undue advantage or personal advantage for the Advisory Board member or for any person or organization in or with which the Advisory Board member is interested or associated. Advisory Board

members will exercise their best judgment for and on behalf of the UNM Hospital, to the exclusion of any personal interest.

Section 4. Reports to UNMH BOT. Representatives of the Advisory Board designated by the Chairperson will make reports to the UNMH BOT at least annually regarding matters of concern to the Advisory Board within its scope of responsibility. In addition, the Advisory Board will provide minutes of its meetings to the UNMH BOT.

ARTICLE THREE MEMBERSHIP AND APPOINTMENTS

Section 1. Appointment. The Advisory Board is composed of up to nine (9) members, at least three of whom are parents of children with disabilities and/or special chronic health care needs and at least two of whom are health professionals. One (1) ex-officio member shall be a member of the Regents and one (1) member shall be a member of the UNM Carrie Tingley Hospital Foundation Board of Directors appointed by the Board of Regents. All members of the Advisory Board are appointed, and may be removed, by the Regents with cause or as provided in Section 5 of this Article.

Advisory Board members will be appointed for staggered terms of three years or less, and will be appointed in such a manner that the terms of not more than three members expire on June 30 of each year. Advisory Board members who have served one full three-year term may be reappointed for not more than one additional consecutive three-year term. Each member of the Advisory Board will serve until his or her successor is duly appointed and qualified. Vacancies on the Advisory Board will be filled by appointment by the Regents, upon recommendation of the UNMH BOT. A person appointed to fill a vacancy on the Advisory Board will serve for the remainder of the term of the Advisory Board member whose position has become vacant and until his or her successor is duly appointed and qualified.

Section 2. Ex-Officio Members. The CTH Medical Director, the CTH Executive Director, the Executive Medical Director of UNM Children's Hospital, the

Chief Executive Officer of UNM Hospitals, and the Chair of the Department of Pediatrics of UNM Hospitals will serve as ex-officio members of the Advisory Board without vote.

Section 3. Meetings. The Advisory Board will meet at least quarterly at the time and place established by the Advisory Board for regular meetings. Special meetings may be called by the Chairperson of the Advisory Board or at the request of a majority of the Advisory Board members then in office, upon written notice of the time, date, place and purpose of the meeting, delivered to the Advisory Board members at least three business days in advance of the meeting. Meetings will be publicized, conducted, and documented by minutes in compliance with the New Mexico Open Meetings Act, Sections 10-15-1 *et seq.* NMSA (the “Open Meetings Act”), and consistent with an annual resolution adopted by the Advisory Board pursuant to the Open Meetings Act.

Section 4. Attendance and Removal. Advisory Board members are expected to attend regularly all meetings of the Advisory Board and of their respective assigned committees. If an Advisory Board member has three consecutive unexcused absences, the Advisory Board will recommend in writing the removal of that Advisory Board member to the Regents, and will so notify the Advisory Board member.

Section 5. Quorum, Voting. A majority of the members of the Advisory Board then in office will constitute a quorum at Advisory Board meetings. A quorum once attained continues until adjournment despite voluntary withdrawal of enough Advisory Board members to leave less than a quorum. The Advisory Board members may act only as an Advisory Board with each member having one vote. The act of a majority of the Advisory Board members present at a meeting at which a quorum is present will be the act of the Advisory Board.

Section 6. Orientation. All new Advisory Board members will receive an initial orientation to CTH, and will be provided additional educational programs on the operation of CTH by the Administrator, the Medical Director, and other CTH staff, as indicated.

Section 7. Performance. The Advisory Board will periodically evaluate its performance and provide a report on its evaluation to the UNMH BOT, who will, in turn, report the same to the Regents.

ARTICLE FOUR

OFFICERS

Section 1. Number, Tenure, Qualification, Election. The Officers of the Advisory Board will be a Chairperson, a Vice Chairperson, and a Secretary, who will be elected annually by the Advisory Board at the regular meeting in July of each year, to begin their term of office upon election and to serve until their successors are elected and qualified. Vacancies will be filled by the Advisory Board. Officers may serve no more than three (3) terms in succession.

Section 2. Chairperson. The Chairperson will preside at all meetings of the Advisory Board. With the approval of the Advisory Board by a majority vote of a quorum of those members present at a meeting, the Chairperson will have the power to appoint committees and committee chairpersons of the Advisory Board as necessary and appropriate. The Chairperson will represent the Advisory Board in its relations with officials of CTH and the HSC, the UNMH BOT, and with governmental and civic organizations and agencies.

Section 3. Vice Chairperson. The Vice Chairperson will serve in the absence of the Chairperson and perform other duties as assigned by the Chairperson.

Section 4. Secretary. The Secretary will supervise the recording of minutes and perform other duties as assigned by the Chairperson.

ARTICLE FIVE

COMMITTEES

Section 1. Ad Hoc Committees. With the approval of the Advisory Board by a majority vote of a quorum of those members present at a meeting, the Chairperson will have the power to appoint members and chairpersons of ad hoc committees of the Advisory Board as necessary and appropriate, at any time for special purposes, including, but not limited to, committees to evaluate the performance of the Advisory Board and to evaluate and resolve conflict of interest issues.

ARTICLE SIX

TELEPHONIC PARTICIPATION AT MEETINGS

Members of the Advisory Board or any committee designated by the Advisory Board may participate in a meeting of the Advisory Board or committee by means of a conference phone or similar communications equipment by means of which all persons participating in the meeting can hear each other at the same time, and participation by such means will constitute presence in person at the meeting.

ARTICLE SEVEN

ADOPTION; AMENDMENT

Section 1. Adoption. These Bylaws will become effective upon approval of a majority of the members then in office of the Advisory Board, the UNMH BOT, and the Regents.

Section 2. Amendments. These Bylaws may be altered, amended, or repealed or new Bylaws may be adopted by an affirmative vote of a majority of the members of the Advisory Board then in office, provided that notice of such alteration, amendment or

repeal is included in the notice of such meeting. Any proposed repeal, amendment or alteration will not become effective until approval by the UNMH BOT and the Regents.

Section 3. Review. These Bylaws will be reviewed by the Advisory Board at least three years from the date of enactment or revision.

OFFICERS' CERTIFICATE

The undersigned Officers of the Advisory Board certify that these Bylaws of the Advisory Board were adopted by the affirmative vote of a majority of the Advisory Board at a meeting held on _____, 2020, at which a quorum was present, and were approved by affirmative vote of a majority of the UNMH BOT at a meeting held on _____, 2020, at which a quorum was present, and by affirmative vote of a majority of the Regents at a meeting held on _____, 2020, at which a quorum was present.

By: _____
Mary Blessing
CHAIRPERSON

UNM Hospital's Human Resources

SARA M. FRASCH, PH.D., SPHR

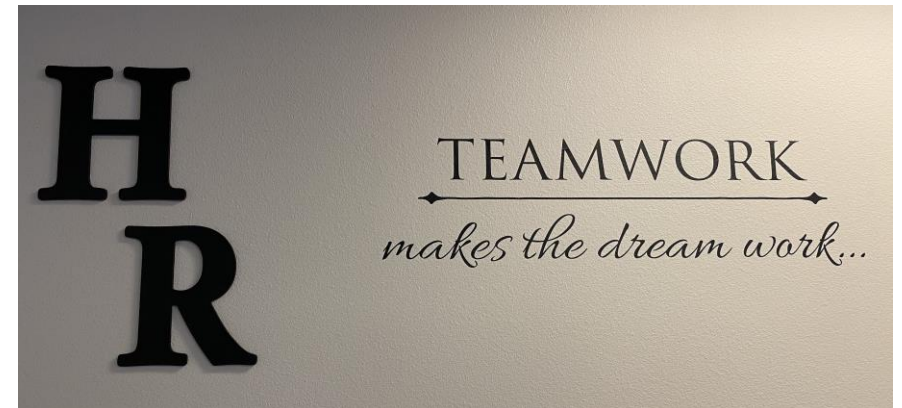
Current Employment Numbers

7022 Headcount

6117 Assigned FTE's

Vacancy Rate = 12.75% or 894 FTE's

RN Vacancy Rate = 14.07% or 262 FTE's



Benefits

Health & Welfare Benefits plan year

- January 1 – December 31
 - ❖ 5,657 Employees enrolled in the employee health plan
 - ❖ 4,076 Employees enrolled in the employee dental plan

Two Health Plans:

1. Standard Plan—UNMH pays 100% employee premium
2. Consumer Driven Health Plan with Healthcare Savings Account

Dental Plan—Delta Dental

Vision—VSP

Supplemental Cancer, Stroke, Critical Care

Supplemental Accident Insurance Plan

Benefits

Retirement Benefits

	403 (b)	457 (b)	401 (a)
Number	6,949	872	40
Value	\$468,368,173.01	\$42,680,332.87	\$5,289,682.30

Tuition Reimbursement

- 3,047 requests
- \$3,379,083.00 reimbursed

Flexible Spending Accounts (FSA) for medical and dependent care

Group Standard Life Insurance

Voluntary Supplemental Life Insurance



Compensation*

Job descriptions: 891

- Salary Structure (grades, ranges, differences between grades, alignment of job functions)
- Pay Practices (placement, promotion, demotion)
- Career Ladders
- Market Surveys & Analysis



Employee Communications and Events

- Employee/Provider Engagement Survey Awareness Campaign
 - 9/30/20 through 11/10/20
 - Helped achieve 87% participation rate (5,506 responses)
- Benefits Open Enrollment Awareness Campaign
 - Created communications plan/timeline to roll-out significant changes and education around benefits
- Employee Service Banquets
 - More than 800 employees honored in 2019
 - NEW VENUE—Albuquerque Museum and Slate Street Cafe
- CMO and CMIO Communications
 - Responsible for creating and sending all provider communications via CMO and CMIO
- EOC PIO Section Chief
 - Rotating section chief responsibilities with Alex Sanchez
 - Assisted other section chiefs/teams with crafting strategic comms and messaging
- Daily COVID-19 Communications
 - Crafted and sent more than 150 COVID-19 communications since March 16
 - Participated in system-wide comms/marketing team collaborative to ensure aligned messaging

Employee & Labor Relations



Labor Relations

Union	Employees Represented	Dues Paying Members	Contract Term
District 1199 Licensed & Technical	2,162	446	FY20 – FY22
District 1199 Support Staff	2,022	415	FY20 – FY22
Communication Workers of America	255	46	FY19 – FY21
Laborers Local 16	60	Pending	Pending

Employee & Labor Relations

Labor Relations

The department interfaces with union officials, provides contract guidance to management and staff, participates in Labor-Management committees, processes union dues, and provides guidance to managers on formal union grievances. The ELR Director adjudicates Step 3 grievance appeals and handles or supports legal counsel with binding arbitration hearings and prohibited practice complaints filed with the UNM Labor Board.

	FY20	FY19	FY18	FY17	FY16
Union Grievances	42	40	42	38	61
Union Arbitrations	0	1	1	1	1
Union Prohibited Practice Complaints (PPC)	3	1	1	0	1

Employee & Labor Relations

Employee Relations

The department assists in resolving workplace disputes, and formally investigates complaints of harassment, discrimination, and workplace violence. The department also reviews and advises on all of the following formal personnel actions issued by management.

	FY20	FY19	FY18	FY17	FY16
Involuntary Terminations	191	179	214	177	166
Disciplines (reprimand, suspension, demotion)	320	431	481	473	507
Performance Improvement Plans (PIP)	30	32	22	12	18
Non-Union Grievances	7	5	11	5	6

Employee & Labor Relations

Employee Relations

The department handles all charges of discrimination filed with the U.S. Equal Employment Opportunity Commission (EEOC) and N.M. Human Rights Bureau (HRB). The department also supports legal counsel with all employment litigation in state and federal court.

	FY20	FY19	FY18	FY17	FY16
EEOC & HRB Charges of Discrimination	3	11	9	9	12
Employment Lawsuits	2	5	2	1	1

Employee & Labor Relations

Employee Relations

The department processes all FMLA requests. UNMH uses the fixed fiscal year for renewing FMLA requests. One employee may have multiple FMLA requests approved in a year for different qualifying circumstances.

	FY20	FY19	FY18	FY17	FY16
FMLA Requests Approved (Consecutive Leave)	588	599	595	650	592
FMLA Requests Approved (Intermittent Leave)	852	865	830	758	605

Employee & Labor Relations

Employee Relations

The department also handles the following responsibilities:

- Americans with Disabilities Act (ADA) accommodations
- Fitness for Duty (IME) assessment support
- Unemployment compensation claims processing and appeal hearing support
- Random and reasonable-suspicion drug testing coordination
- Personnel policies revision

Employee & Labor Relations

Employee Relations

The department also handles the following responsibilities:

- Regulatory audit/survey support
- Update employee licenses & certifications in HRIS and personnel files
- Fingerprinting and background checks
- Extended leave of absence (over 90 days) processing
- Medical Crisis Bank administration
- Catastrophic Leave administration
- HR File Room custodian (maintain personnel files for all employees)

HR Access Team*

Data Management

85 Name Changes

982 Address Changes

4576 Supervisor Changes

522 Schedule/Shift length changes

452 Change Relationship to Org (LOA Actions)

246 Department Transfers

280 CAP Changes

1347 Terms





June 10, 2020

**Total Compensation Statement
2019**
Represents pay checks from 1/01/2019 through 12/31/2019
**IMPORTANT: THIS DOCUMENT IS NOT TO BE USED IN
PLACE OF YOUR W-2 FORM**

HR Access Team*

Total Rewards Statements

1095-C's

Manages MyRounding & LEM

Provide monthly reports
(NDNQI, Clinical Educ, ILS, Pharmacy,
UNM, SRMC, etc)

Pay audits

	Annual UNMH Cost
MY PAY	
My Work Pay	\$105,062.73
My Leave Pay	
Annual Leave Used	\$3,709.34
Holidays Used	\$713.44
Leave Payouts	\$2,529.28
Sick Leave Used	<u>\$1,070.16</u>
Total Leave Pay	\$8,022.22
My Total Cash Compensation	<u>\$113,084.95</u>

	Annual UNMH Cost	My Annual Contributions
MY OTHER BENEFITS*		
Health Plan Coverage	\$7,560.00	\$8,712.00
Dental Plan Coverage	\$368.16	\$804.00
Vision Plan Coverage	\$0.00	\$239.28
Basic Life Insurance	\$81.92	\$0.00
AD&D Insurance	\$15.36	\$0.00
Voluntary Life Insurance	\$0.00	\$289.92
Long Term Disability	\$269.93	\$0.00
Cancer/Heart/ICU Plan	\$0.00	\$268.80
Legal Shield	\$0.00	\$346.80
403(b) Retirement Contribution	\$4,991.88	\$89.58
403(b) Roth Contribution	\$0.00	\$89.58
Federal Withholding	\$0.00	\$18,577.63
State Income Taxes	\$0.00	\$4,676.19
Medicare Taxes	\$1,616.80	\$1,616.80
Social Security Taxes	\$6,913.20	\$6,913.20
State Unemployment Taxes	\$26.29	\$0.00
Workers Compensation	\$9.20	\$8.00
Tuition Reimbursement	<u>\$13,115.44</u>	<u>\$0.00</u>
My Total Other Benefits	<u>\$34,968.18</u>	<u>\$42,631.78</u>

TOTAL COMPENSATION **\$148,053.13**

Organizational & Professional Development*

New Employee Orientation - 1302 new hires

Leadership Training Center= 165 leaders FY20

9 OPD courses adapted into self-study modules or live-online learning courses—262 trained

348 Frontline team members trained

“Leadership Focus” webinars developed/facilitated 11 times, reaching over 50 leaders per week (8 sessions)

LoboWings program rebooted in Surgical Services - over 800 physicians and hospital staff trained

MOAB training expanded to include all frontline staff -153 trained

Organizational & Professional Development*

All employee and leader training on communication, customer service, leadership, frontend processes, language services

Leader Mentorship Program

Up and Comers

One-on-one coaching

Intact Team Facilitation

LEADing to Excellence

New Leader Onboarding

Service Teams



Talent Acquisition

Hiring

- 1203 External Hires!
- 1084 Internal Hires!

Pipelines:

- Project SEARCH (5)
- Future Focused (4)
- Interns
- Externs

UNMHjobs.com

Employee generated videos (106 and counting)

Onboarding Website



Talent Acquisition

Verification to Work!

Affirmative Action Reporting

Relocation (89)

First Choice Community Health Partnership

Presence in Market

Main:

<https://www.facebook.com/UNMHospitals/>

<https://www.instagram.com/unmhospitals/>

<https://twitter.com/UNMHospitals>

Women's:

<https://www.facebook.com/UNMHWomensCare/>

<https://www.instagram.com/unmhwomenshealthcare/>

<https://twitter.com/UNMHWomensCare>

<https://www.pinterest.com/unmhwomenshealthcare/>

Neat Things

Medical Crisis Leave Bank

Catastrophic Leave Bank

Sick Leave Sell Back

Accrual Banks—it's NOT use it or lose it!

Holidays—you get time and a half AND a day off!

Annual leave—1 extra day every year of service up to 4 weeks off/year

Tuition Reimbursement



Taking Care of the Pack during COVID

Health Care Coverage & Retirement Plans

COVID-19 Testing and Treatment Coverage as of July 31, 2020:

- UNMH has covered the cost of 984 COVID-19 tests for 725 people.
- \$94,347.63 has been paid for testing.
- UNMH has covered the cost of 71 treatments for 22 employees with a confirmed COVID-19 diagnosis.
- \$17,559.84 total has been paid for treatment.
- BCBS worked directly with UNMH PFS to resolve billing issues related to COVID-19 testing

CARES Act 403(b) Distributions and Loan Deferments

Allows for employees to access their retirement funds without penalty (10%).

Taxes on these funds can be deferred up to 3 years.

- 180 active employees have taken withdrawals from their 403(b) as a result of a COVID-19 related hardship
- 27 employees have deferred 403(b) loan payments due to COVID-19 related hardship

Med Crisis Leave Bank

A Second Campaign for 2020!

- August 10, 2021 through August 21, 2020
- For UNMH employees who did not participate in the regular February 2020 enrollment period
- 83 employees as of 8/19/20 have donated a total of 430 hours
- Email HR@salud.unm.edu

Accrual Banks

Accrual Options for All Employees

- Employees allowed to use any accrual banks for COVID-19 related absences and Census Management.

Attendance occurrences not be counted for any absences related to sick leave, which includes the employee being sick, the employee being restricted from work due to COVID-19 exposure, and/or sick leave to care for a family member.

Quarantine

Quarantine - Accrual Options for Newer Employees

- **Benefit eligible** employees who have been **hired within the last year**
 1. If employee is still within their first 90 or 150 days of employment, accrued minor, major, and vacation can be made available for use now.
 2. If accrued hours are not enough to cover the leave, a request for an advancement of Vacation Hours can also be made. This option is available for any employee who has not been employed for at least a year prior to being required to quarantine/self-isolate.
- 27 employee inquiries
- 5 employees have had accruals moved from accrued to available
- 332.09 vacation hours have been advanced

We're Here to Help!

NEO—Virtual session Day 1, Days 2-5 are socially distanced (9 new hires + 1 instructor/room)

Leadership sessions focused on COVID-19 communication and coping skills

Communications: increased number of communications and changed email delivery schedule

Increased Navajo interpretation availability and worked with GIMC on education about the culture and traditions of the Navajo and other tribal communities

Breaking our United Front—Addressing Social Stigma; PRIDE-parade alternative

Assisted with placements for employees working in areas that were closed due to the stay at home order

Coaching on work from home and balancing work and child care and school needs

HR team continues to be present and available in person to meet your needs!

Thank you!

Chancellor for Health Sciences

**Interim EVP Richards
UNMH Board of Trustees Report
September 25, 2020**

UNM Comprehensive Cancer Center Renewal – I'm pleased to report that this week, the Cancer Center is submitting an application for a five-year renewal of its \$12.8 million P30 Cancer Center Support Grant from the National Cancer Institute. Its designation as one of just 51 comprehensive cancer centers in the nation – the highest federal designation – signifies its strengths in research, education and advanced clinical care. A review team is expected to conduct a site visit this coming January or February.

Research and Public Service Project Requests (FY 2022)– The Health Sciences Center has three major RPSP funding requests for the 2021 Legislative session. Here's an overview of what their needs are:

- **The UNM Comprehensive Cancer Center** is seeking a total of \$6,953,200 in funding – a \$342,000 expansion over last year's request, plus \$1.25 million in nonrecurring funds. This funding is needed to help the Cancer Center cover lost clinical revenue resulting from the reduction in Centers for Medicare and Medicaid Services reimbursement for the 340b drug purchasing program. Together with an annual loss of about \$9.5 million in uncompensated care for uninsured New Mexicans, the Cancer Center has seen its revenues reduced by \$20.5 million. To make matters worse, CMS has notified providers that it will further reduce the 340b reimbursement by an additional 8% in January. State funding support is critical to the Cancer Center's prospects of renewing its federal grant funding and maintaining the comprehensive NCI status that makes it an incomparable resource for the people of New Mexico.
- **New Mexico Poison and Drug Information Center** is seeking \$2,312,788 in FY 22 funding, an expansion of nearly \$245,000 over last year's request. The Center, which handles some 25,000 cases a year and serves the entire state, has seen a decline in funding from the Tobacco Settlement Fund, as well as reductions in RPSP funding. The Center also incurred substantial additional costs this year as it stood up the COVID-19 hotline – not all of which were covered by Department of Health or CARES Act reimbursement. The Center has also seen a growth in case volume this year due to poisonings resulting from ingestion of methanol-based hand sanitizer. Meanwhile, due to chronic deficits, the Center's reserve funds are expected to be depleted in coming months, even as case volumes remain high.
- **The Office of Medical Investigator** is seeking \$5,744,850 for FY 22, an expansion of \$537,950 over last year's request. RPSP funding accounts for 47% of OMI's total operating budget. This year, OMI has incurred increased operating expenses due to COVID, which we anticipate will not be reimbursed fully. OMI has also experienced a significant workload increase without additional pathologist positions – it is 2,000 cases ahead of where they were at the end of July 2015, and 607 cases ahead of where they were this time last year. OMI currently reports a 45% vacancy rate among its pathology staff, which has led to increased overtime staff compensation as well as increased turnover. OMI plays an important role in training forensic pathologists and also helps train our Pathology residents in their autopsy rotation. Some of these doctors choose UNM due to their interest in forensics. These ongoing budget deficits will have both direct and indirect effects on OMI's ability to teach and train UNM students and training physicians.

HSC Committee Update

MEMORANDUM

To: UNM Regent Health Sciences Center Committee

From: Mike Richards, MD
Vice Chancellor, UNM Health System

Date: September 21, 2020

Subject: Monthly Health System Activity Update

This report represents unaudited year to date July 2020 activity and is compared to audited year to date July 2019 activity.

Activity Levels: Health System total inpatient discharges and observation discharges are down 4% as compared to prior year.

Health System total inpatient discharges are flat compared to prior year, with discharges down 1% at UNMH and up 3% at SRMC. Health System adult length of stay (without obstetrics) is up 12% compared to prior year, with length of stay up 13% at UNMH and up 10% SRMC.

Health System observation discharges are down 12% compared to prior year, with observation discharges down 12% at UNMH and down 11% at SRMC.

Case Mix Index (CMI) is up 4% compared to prior year and up 3% on FY 20 budget.

Births are down 2% year over year and down 5% to budget.

Health System total outpatient activity is up 2% compared to prior year. Primary care clinic visits are up 5% compared to prior year. Specialty and Other clinic visits are down 7% compared to prior year. Emergency visits are up 63% than prior year.

Surgeries overall are down 12% year over year. UNM Surgical volume is down 12% and community physician surgical volume is down 9%.

Medical Group RVUs are down 15% over prior year.

Finances: Health System had total year-to-date operating revenue of \$130.4 million, representing a 3% increase over prior year. Total non-operating revenue was \$11.2 million, representing a 1% decrease (\$152 thousand) over prior year. Total operating expenses were \$131 million, representing a 1% decrease over prior year. Health System margin was \$10.5 million as compared to \$5.6 million prior year.

The balance sheet is stable with a current ratio of 1.79 as compared to 1.90 prior year. The cash and cash equivalents for UNM Health System is \$476.8 million as compared to \$422.8 million prior year. Net patient receivables are up 2% and total assets are up 7%. Total liabilities are up 12% over prior year. Total net position is up 2% over prior year.

UNMH CEO Report

MEMORANDUM

To: Board of Trustees

From: Kate Becker
Chief Executive Officer

Date: September 25, 2020

Subject: UNMH Monthly Activity Update

The Hospital has been involved in a variety of activities and this report will focus on operations through August 2020.

Finance: Finance: Inpatient volume, including both adult and pediatrics, are better than budget by 3% year to date. Observation days are below budget by 24% year to date. Inpatient discharges are 4% lower than budget year to date. Case mix index remains higher than prior year by 4.4% at 2.18 year to date and average length of stay up 8% compared to prior year. Outpatient clinic visits are 6% better than budget for the year. Emergency department arrivals are 13% under budget for the month of August and below year to date budget by 12%. Behavioral health patient days are under budget by 6.4% and behavioral health clinic visits are ahead of budget by 2.8% year to date. Net margin year to date is positive at \$24.3 million with \$19.3 million available for operations after setting aside \$5 million for capital investment. Net patient revenues are positive compared to year to date budget and prior year. Medical supply costs and purchased services are under budget while equipment is running over budget. Non-operating revenues include \$6 million recorded for CARES Act funding received from HHS.

Native American Liaison: UNM Hospitals Management met with the Albuquerque Area Indian Health Services and invited representatives from the All Pueblo Council of Governors, BernCo, and State HSD for our quarterly meeting on September 1, 2020. Review of referral trends for 4QFY20 noted referrals were down due to Covid-19 impact on fewer non-emergent primary care visits to contract health and 638 health offices, while inpatient transfers were up. This will have an impact on FMAP-eligible volumes. We had a discussion on trending of appointment lag time for UNM specialists. The team also discussed an 'ask' from the White Coats for Black and Indigenous Lives related to care of Native Americans in the state; AAIHS and APCG/BOT representatives requested a discussion with group leaders of WC4BIL. We reviewed methods and proposed timeline for a UNMH statewide Community Health Needs Assessment and, being mindful of tribal sovereignty and protection of data, discussed the request of some tribal leaders to have a privately prepared tribal community 'snapshot'. The NAS board committee welcomed new trustees Brasher and Hammond and to its September 2020 meeting, with orientation to the 1952 contract, and other documents. In addition to the above topics, the committee set the agenda for our annual consultation with NM Pueblos, Tribes and Nations. The committee noted that UNMH average daily census of a Native American person in a bed exceeded 100 beds for 7 of 12 months during FY2020 and ended the year with an average ADC of 100.34. Board members are invited to attend the Fall 2020e-consultation event scheduled to run from 9 a.m. until 11 a.m. on October 9.

Bernalillo County: UNMH Management and Bernalillo County agreed to a proposed location on the HSC campus for the permanent location of the Crisis Triage Center that will continue to build on much of the existing work at the Care Campus.

A program plan has been developed in collaboration with the County's Behavioral Health Department and has been sent to UNMH Facilities and Engineering staff to determine the feasibility of the plan based on the proposed site. UNMH has also expanded services under the community connections program for patients needing housing services in collaboration with the County and continues to work with the County related to enhancing services on the Care Campus. UNMH has also updated exhibit C to the Hospital Lease MOU with priorities identified by the County and Indian Health Services for the next six months.

If there are any questions on this or other matters, please feel free to contact me.

UNMH CMO Report

Date: September 25, 2020
To: UNMH Board of Trustees
From: Irene Agostini, MD
UNMH Chief Medical Officer

The CMO Board report for September will highlight our operational work that began with Mission Excellence back in 2017. One of the main goals of Mission Excellence was to improve physician alignment and engagement. Creating an aligned structure will help bridge the gap between hospital administration and SOM faculty.

Medical Director Roles: A Result of Our Work Through Mission Excellence

Mission Excellence wanted us to create dyad partnerships with faculty and their unit directors. This was a great aspirational goal and after working towards it for the last three years, we now have a very functional operational structure. This includes four area CMOs who report to the CMO (me):

- Dr. Sireesha Koppula, UNMH Ambulatory Chief Medical Officer
- Dr. Alex Rankin, UNMH Transfer Center and Patient Throughput Chief Medical Officer
- Dr. John Brandt, UNMH Children's Hospital Chief Medical Officer
- Dr. Zoneddy Dayao, UNM Cancer Center Chief Medical Officer

The UNM Health System has traditionally used the term “medical director” for a variety of positions with different job descriptions, reporting structures and funding mechanisms. In addition, several outpatient and inpatient units have had multiple medical directors representing different specialties, which share a single geographic clinic.

As part of this effort to align goals and create effective leadership teams within UNMH, the reorganization of these positions comes with clarification of requirements, responsibilities, reporting, and creation of unique categories, which more clearly define the different types of “medical director” positions. In addition, units with multiple service lines have a single lead unit medical director. Specialty or sub-specialty clinic directors may be appointed to support the lead unit medical director.

All of the geographic medical directors report to one of the areas CMOs. All have dyad partners in the hospital. This group creates goals from the UOP that are cascaded throughout the whole organization. The geographic medical directors share the exact goals with their hospital partner. The hospital compensates the geographic medical directors 0.1-0.2 of their salaries. Here is some additional information:

FTE paid by UNMH to department

- Inpatient Medical Directors - 0.2 FTE
- Outpatient Medical Directors - 0.1-0.2 FTE

Basic Job expectations

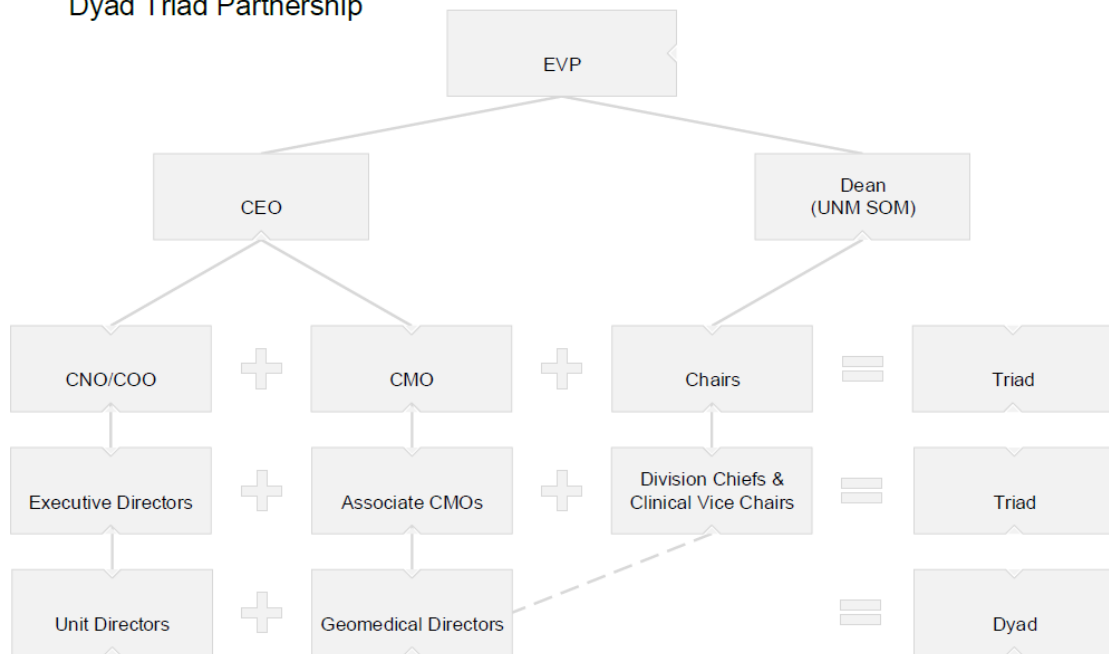
- Monthly Meetings with Dyad Partner
- Participate in Annual Goal setting exercises

- Participate in clinical care escalations for the clinic/unit
 - With collaboration from area CMO
- Monthly attestation reporting to start in September

Incentives for GMDs

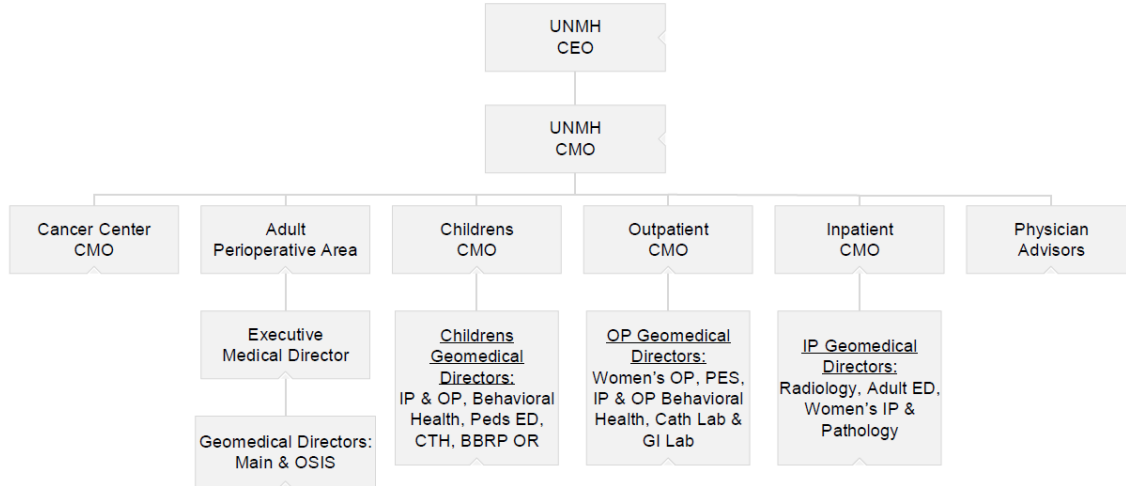
- Goals based on Unified Operating Plan
- GMD and RN Unit Director have aligned goals
- Incentive is based on performance of goals tied to UOP

The University of New Mexico Hospital
Dyad Triad Partnership



DRAFT: June 15, 2020

**The University of New Mexico Hospital
Chief Medical Officer (CMO)
Organizational Chart**



Sept. 23, 2020

Finance Committee

UNM HOSPITAL BOARD OF TRUSTEES**Finance Committee Meeting**

Wednesday, September 23, 20 10:00 AM via Zoom

Objectives

- Provide financial and human resources oversight of UNM Hospitals.

Finance Committee Meeting:

- Approval of June 24, 2020 meeting minutes
- Consent Items
 - Consent Item – Resolution for 401a Allocation – Plan year 2019-2020
 - Consent Item – Resolution for 415(m) Allocation – Plan year 2019-2020
 - Consent Item – Kronos
 - Capital Project Approval – BBRP-Radiology X-Ray Replacement \$400,000
 - Capital Project Approval – Former Galles Saturn Building Renovation & Site Drainage Improvements \$2,700,000
 - Capital Project Approval – Kewanee Boiler Replacement \$1,000,000
 - Capital Project Approval – UNMH BBRP 3 West – Fan Wall HVAC System \$1,200,000
 - Capital Project Approval – CTH – General X-Ray Room 1- Equipment Replacement \$400,000
 - Capital Project Approval – CTH – Radiology – EOS Imaging System Project \$1,500,000
 - Capital Project Approval – UPC – Replacement Boilers \$700,000
- New Hospital Tower Project Status Report
- Financial Update for the two months ended August 31, 2020
- HR Updates
 - Retirement Plan Redesign
 - Honoring dedication during COVID-19
 - Salary Structure

Next UNM Hospital Finance Committee meeting is scheduled to convene November 18, 2020.

Audit & Compliance Committee

UNM HOSPITAL BOARD OF TRUSTEES**Audit and Compliance Committee Meeting**

Wednesday, September 23, 2020 2:00 p.m.
Zoom Video Conference

Objectives

- Provide audit and compliance oversight of UNM Hospitals.

Finance Committee Meeting:

- Approval of May 27, 2020 meeting minutes
- Review of annual Audit and Compliance calendar
- Presentation of FY20 External Financial Audit pursuant to exceptions at Section 10-151H NMSA (1978) and Section 12-6-5 NMSA (1978) and Executive Session
- IT Assessment
- Internal Audit:
 - Internal Audit RFP Status
 - 2020 Audit Work Plan Status
 - Medical Records Audit
 - Advanced Practice Provider Stipend Support Review
 - HR and Payroll Audit
 - Status of Risk Assessment
- 2020 Compliance Audit Work Plan Update

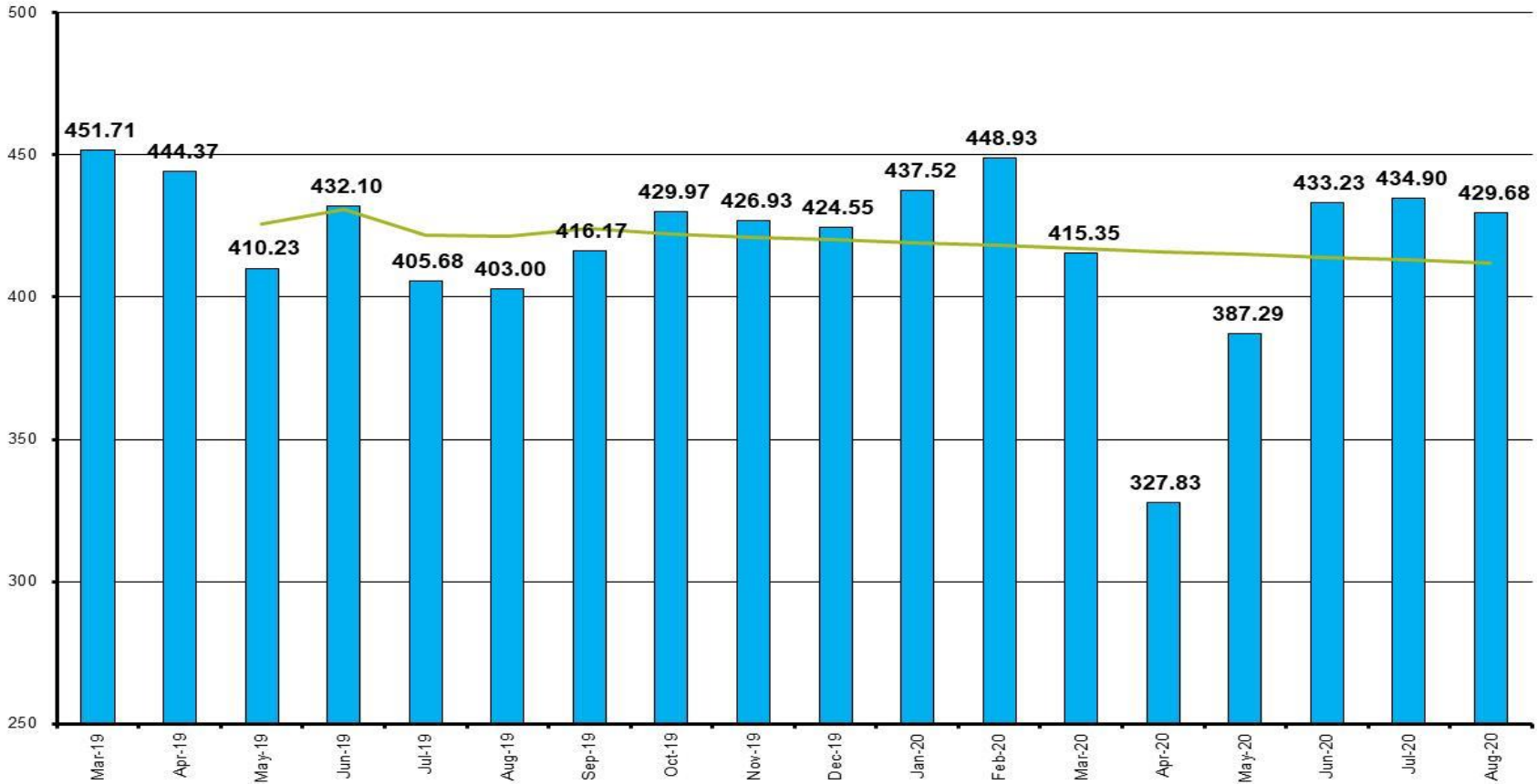
Next UNM Hospital Audit and Compliance Committee meeting is scheduled to convene November 16, 2020

UNM Hospitals

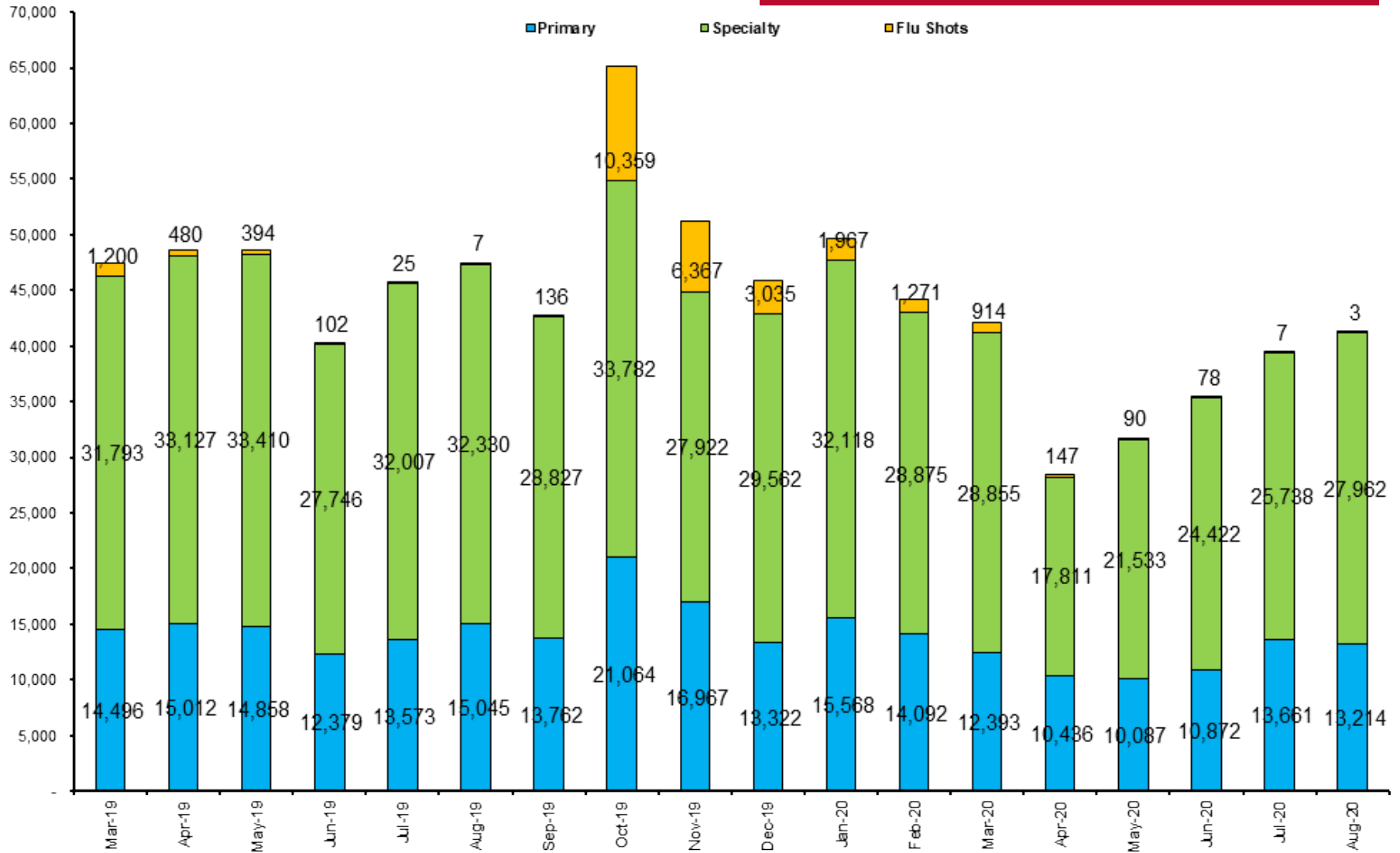
Financial Update Through August 2020

**UNM Hospital
Average Daily Census
Through August 2020**

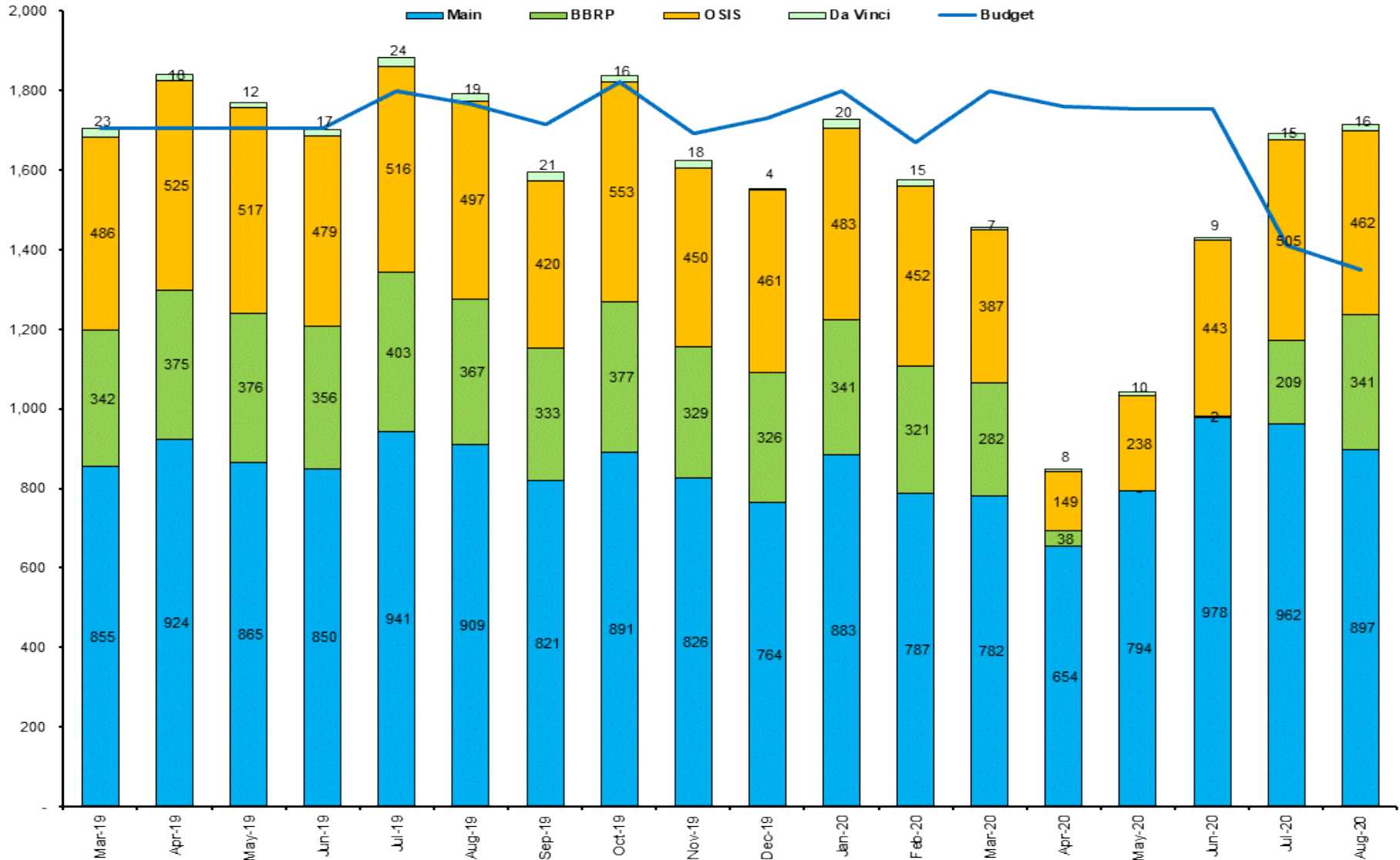
Avg Daily Census Trend Line



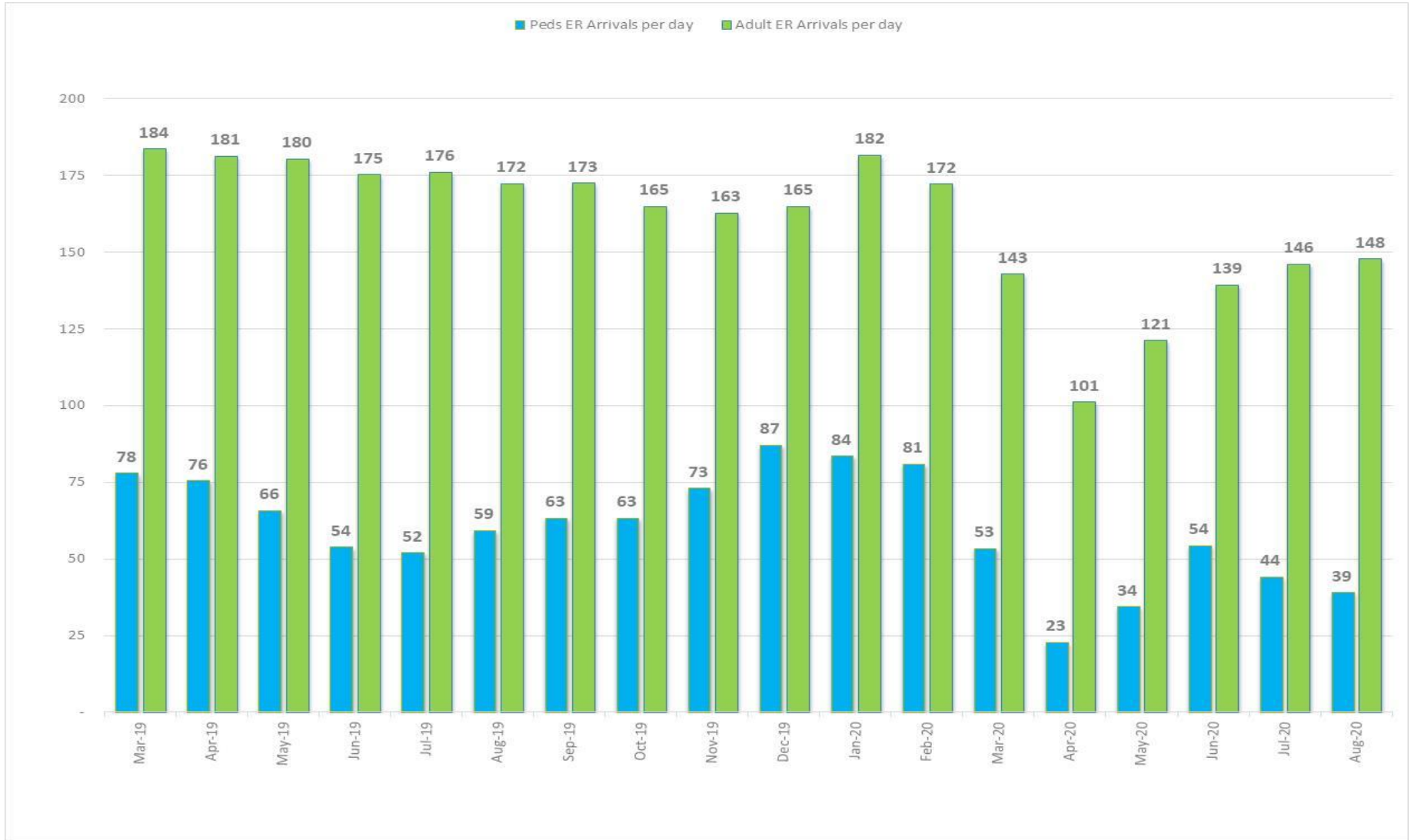
**UNM Hospital
Clinic Visits
Through August 2020**



UNM Hospital Surgical Cases Through August 2020



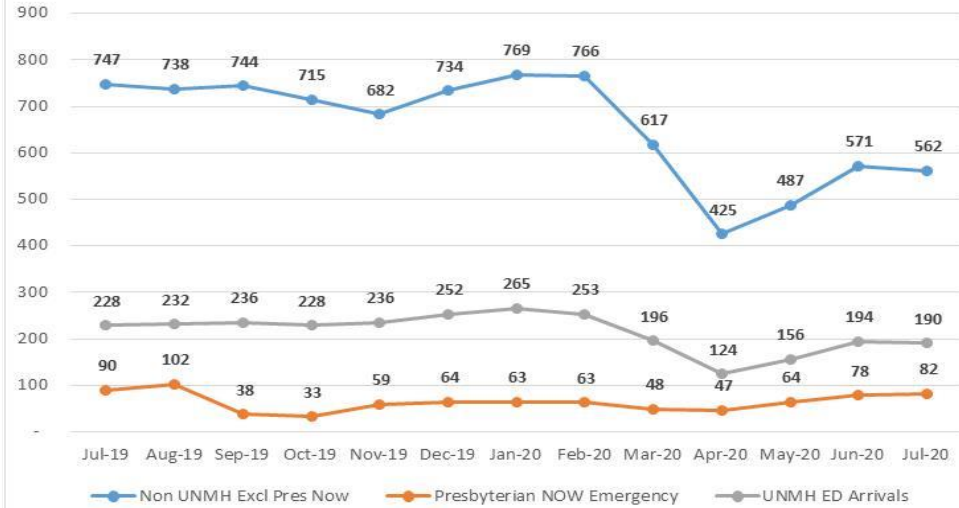
**UNM Hospital
ER Arrivals per calendar day
Through August 2020**



ER Visits
NMHA Utilization Report



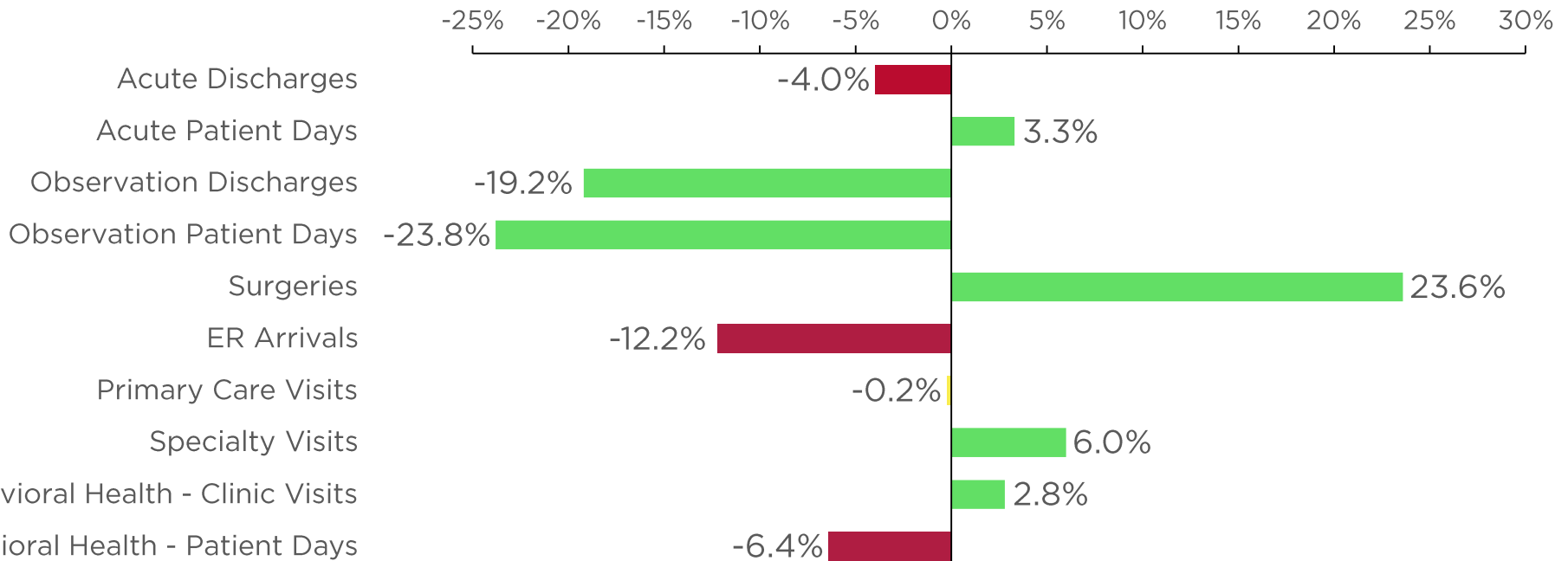
ER Visits per Calendar Day
NMHA Utilization Report



Presbyterian and Other Non UNMH Hospitals ER Visits per
Calendar Day
NMHA Utilization Report

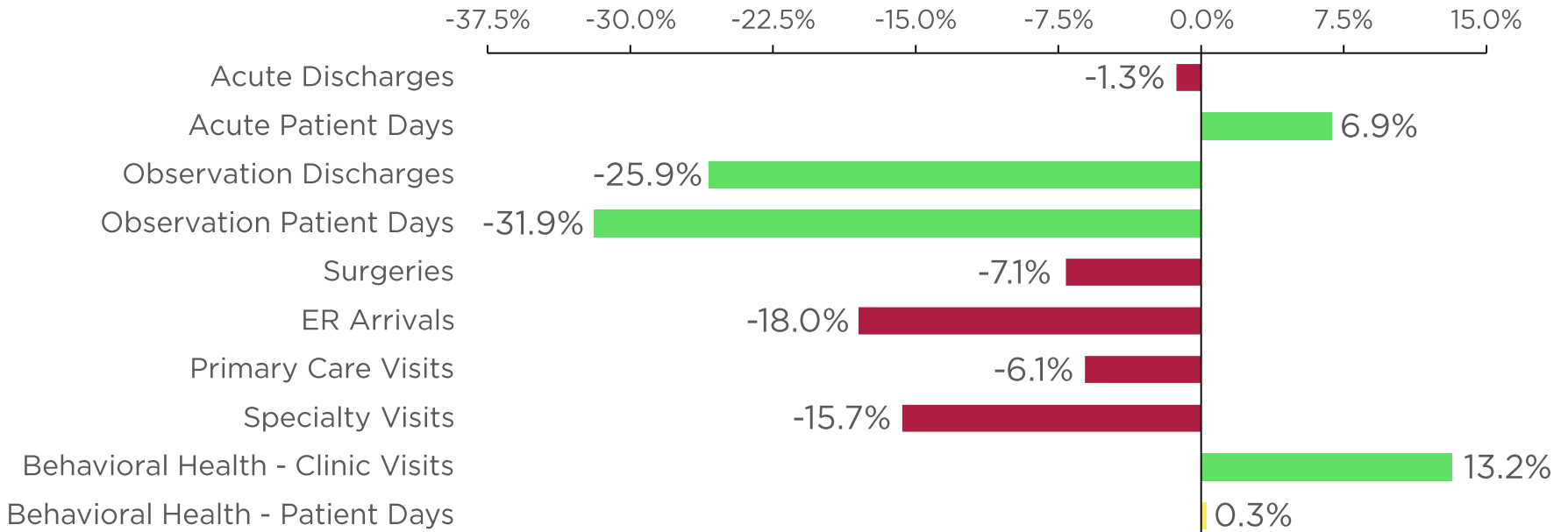


**UNM Hospital
YTD Stats Variance to Budget
Through August 2020**



	MTD Actual	MTD Budget	MTD Variance	MTD % Variance	YTD Actual	YTD Budget	YTD Variance	YTD % Variance
Acute Discharges	1,878	1,962	(84)	-4.3%	3,769	3,925	(156)	-4.0%
Acute Patient Days	13,320	12,973	347	2.7%	26,802	25,946	856	3.3%
Observation Discharges	854	942	(88)	-9.4%	1,523	1,885	(362)	-19.2%
Observation Patient Days	1,052	1,309	(257)	-19.6%	1,994	2,617	(623)	-23.8%
Surgeries	1,700	1,335	365	27.3%	3,376	2,731	645	23.6%
ER Arrivals	5,795	6,663	(868)	-13.0%	11,696	13,326	(1,630)	-12.2%
Primary Care Visits	13,214	13,448	(234)	-1.7%	26,875	26,921	(46)	-0.2%
Specialty Visits	27,962	25,303	2,659	10.5%	53,700	50,650	3,050	6.0%
Behavioral Health - Clinic Visits	14,362	16,175	(1,813)	-11.2%	33,774	32,867	907	2.8%
Behavioral Health - Patient Days	1,914	2,084	(170)	-8.2%	3,901	4,168	(267)	-6.4%

UNM Hospital
YTD Stats Variance to Prior YTD
Through August 2020



	MTD Actual	Prior MTD	MTD Variance	MTD % Variance	YTD Actual	Prior YTD	YTD Variance	YTD % Variance
Acute Discharges	1,878	1,916	(38)	-2.0%	3,769	3,820	(51)	-1.3%
Acute Patient Days	13,320	12,493	827	6.6%	26,802	25,069	1,733	6.9%
Observation Discharges	854	1,055	(201)	-19.1%	1,523	2,056	(533)	-25.9%
Observation Patient Days	1,052	1,616	(565)	-34.9%	1,994	2,929	(935)	-31.9%
Surgeries	1,700	1,773	(73)	-4.1%	3,376	3,633	(257)	-7.1%
ER Arrivals	5,795	7,182	(1,387)	-19.3%	11,696	14,265	(2,569)	-18.0%
Primary Care Visits	13,214	15,045	(1,831)	-12.2%	26,875	28,618	(1,743)	-6.1%
Specialty Visits	27,962	31,969	(4,007)	-12.5%	53,700	63,673	(9,973)	-15.7%
Behavioral Health - Clinic Visits	14,362	14,550	(188)	-1.3%	33,774	29,835	3,939	13.2%
Behavioral Health - Patient Days	1,914	1,889	25	1.3%	3,901	3,891	10	0.3%

UNM Hospitals	Action OI Benchmark	Aug-20	YTD	YTD Budget	% Budget YTD	Prior YTD	% Growth
ALOS		7.09	7.11	6.61	-7.57%	6.56	-8.36%
Case Mix Index			2.19	2.08	5.38%	2.09	4.79%
CMI Adjusted Patient Days *	52,591	59,457	121,742	112,766	7.96%	116,693	4.33%
Net Core Patient Revenues (\$ in thousands)		\$ 87,158	\$ 172,416	\$ 150,611	14.48%	\$ 165,035	4.47%
Total Operating Expenses** (\$ in thousands)		\$ 103,786	\$ 206,572	\$ 208,142	0.75%	\$ 201,039	-2.75%
Total Operating Expenses*** (\$ in thousands)		\$ 103,351	\$ 205,638	\$ 206,443	0.39%	\$ 194,461	-5.75%
Net Operating Income (\$ in thousands)		\$ (1,735)	\$ (2,293)	\$ (28,320)	91.90%	\$ (13,172)	82.59%
Net Income (\$ in thousands)		\$ 14,652	\$ 24,318	\$ (6,941)		\$ 40,973	
Net Core Revenue/CMI Adj Patient Day		\$ 1,466	\$ 1,416	\$ 1,336	6.04%	\$ 1,414	0.14%
Cost**/CMI Adj Patient Day	\$ 1,925	\$ 1,746	\$ 1,697	\$ 1,846	8.07%	\$ 1,723	1.51%
Cost***/CMI Adj Patient Day	\$ 1,925	\$ 1,738	\$ 1,689	\$ 1,831	7.73%	\$ 1,666	-1.36%
FTEs		6,657	6,579	7,062	6.84%	6,350	-3.60%

* CMI Adjusted Patient Days (Adjusted Patient Days X CMI) is to account for the outpatient activities in the hospital and the relative acuity of the patients. CMI is a relative value assigned to a diagnosis-related group. Adjusted patient days (Patient Days X (Gross Patient Revenue/Gross Inpatient Revenue)) is to account for outpatient and other non-inpatient activities in the Hospital. Action OI benchmark is a quarterly report and for January - March 2020 the 50th percentile is 157,774. The metric above divided by three months for comparative purposes.

** Operating expenses exclude Contract Retail Pharmacy Expense

*** Operating expenses exclude Contract Retail Pharmacy & HS Exec Initiatives