

Regular Meeting of the Board of Directors Minutes June 10, 2020 8:00am - 10:00am

MEMBERS PRESENT: Michael Richards, M.D. (Chair)

Martha McGrew, M.D. (Vice-Chair)

Steve McLaughlin, M.D.
Robert Schenck, M.D.
Gary Mlady, M.D.
Eve Espey, M.D.
David Rakel, M.D.
Selina Silva, M.D.
Chris Pacheco
Karen Hawley, M.D.

MEMBERS ABSENT: Robert DeFelice, M.P.H.

OFFICERS PRESENT: Jill Klar, COO

Robb McLean, Interim President & CEO

Marjorie Goldstein, CFO Donna Sigl, M.D. (Secretary)

Melissa Ivers, M.D. Jennifer Phillips, M.D.

OFFICERS ABSENT:

OTHERS PRESENT: Andy Baatz
Cory McDowell

Diana Heider Dina Ortiz Quinn Mander Erika Condrey Kathleen Cahill John-Paul Montoya

Angela Vigil

GUESTS:

I.	Called To Order and Confirmation of Quorum	Action
	Chairman Dr. Michael Richards called the meeting to order and a quorum was established at	
	8:02am.	
II.	Opening Comments	Action
	Dr. Michael Richards welcomed Dr. Martha McGrew as the new Interim Dean of the School of	
	Medicine.	
	We have turned a corner in terms of our COVID spread, which is 0.89. The good news is our	
	case counts are going down. We are one of the states with the lowest spread.	
	Dr. Martha McGrew shared some faculty, students and residents, primarily from School of	
	Medicine, met to discuss some reasonable requests regarding anti-racism curricula, investments	
	(ABQ Police Department/Prisons/ICE, tribal affiliations). Additionally incorporating how we	
	teach about racism. Amy Levi has organized groups of students and faculty on how to move	
	these things forward and do it the right way.	
III.	Recognitions	Action
	Dr. Robb McLean recognized the following:	
	Appreciative of all the work everyone has done during COVID within the Medical	
	Group both clinically and non-clinical.	
	Dr. Martha McGrew on her new appointment as Interim Dean of the School of	
	Medicine.	
	Chris Pacheco named CEO for Titan Development – congratulations.	
	Dr. Michael Richards for his new appointment as EVP for UNM Health Sciences	
	Center – congratulations.	
TX7	1 CM & Mindo	Action
IV.	Approval of Meeting Minutes	
	Chairman Michael Richards made a motion to approve the minutes from the April 08, 2020	Dr. Robert
		Dr. Robert Schenck made a
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V.	Chairman Michael Richards made a motion to approve the minutes from the April 08, 2020	Dr. Robert Schenck made a motion to approve the minutes and Dr. Gary Mlady 2 nd the motion.
	Chairman Michael Richards made a motion to approve the minutes from the April 08, 2020 Board of Directors meeting.	Dr. Robert Schenck made a motion to approve the minutes and Dr. Gary Mlady 2 nd the motion. Motion carried.
V.	Chairman Michael Richards made a motion to approve the minutes from the April 08, 2020 Board of Directors meeting. Public Comment There is no public comment	Dr. Robert Schenck made a motion to approve the minutes and Dr. Gary Mlady 2 nd the motion. Motion carried. Action
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Clinic losses of \$3.2 million (excluding Behavioral Health clinic):

Truman loss of \$2.0 million is \$588K worse than budget

UNMMG management company costs: \$24.0 million (compared to budget of \$25.7 million)

Received \$22.5 million of Medicaid Managed Care UPL (primarily for 2nd half of CY 2019)

YTD loss of \$7.1 million results from distribution of Dean's discretionary reserves Overall RVUs and collections we are just 1% below budget.

Partnership with UNMMG/Lovelace Joint Venture – we received additional earnings which are significantly higher than last year.

COVID-19 impact & financial outlook for Q4 projections 32% reduction in WRVUs. \$14M reduction in patient revenues, 28% reduction in purchased services to the School of Medicine & positive bottom line partly due to excess Medicaid Managed Care upper payment limit funds that have not yet been obligated. Most current reporting for the month of May, we are seeing a deterioration in the payer mix which could impact our overall collections. We are looking into this much more closely.

We did submit a request for additional stimulus funds however we have not received a response.

o Revenue Cycle

JP Montoya presented. Medical Group RVUs are slightly up, non-billable encounters are down, collections are up, denials are down, accounts receivables are down and days in AR are down. GL comparison year-over-year regarding FTE's, we are completing more work with less employees this is due to improved processes and automation. We are currently working closely with Telehealth which is getting us on the right track. Outpatient charges we are seeing is increased backlog due to change in specialty specific coding.

o Operations Committee

Dr. Gary Mlady presented the minutes of the April 15, 2020 Operations Committee meeting. Main topic of discussion was related to the COVID response.

o Physicians Advisory Committee

Dr. Selina Silva presented. The entire 2020 calendar has been scheduled. Due to COVID several topics have been changed. We have scheduled Chairs to speak at each meeting. Number of attendees via Zoom has increased, which is very good.

o Audit & Compliance Committee

Mr. Chris Pacheco presented. Minutes for the May 28, 2020 were presented. KPMG group provided audit entry presentation during the May meeting. The group this year is the same and anticipate a smooth process. Due to the current COVID crisis most of the information will be shared via a portal. We also presented during the closed session the medical records review and audit.

VII. | Board Administration

- A. Resolution advanced to the Board an amended Charter for the Finance Committee which includes administrative changes clarifying when the Charter will be reviewed and elimination of an annual performance evaluation of the Finance Committee.
- B. Dr. Michael Richards stated with the naming of the interim Dean of the School of Medicine, this calls to question the Chair position of the UNMMG Board of Directors. It would be appropriate to advance a change of the Board Chair position to the Dean of the School of Medicine. Dr. Richards will be following up with counsel and Dr. McGrew to advance the timing of this. This will be advanced to the UNMMG Board during the August 12, 2020 meeting.

Pacheco 2nd motion. Motion carried.

Dr. Michael
Richards
requested a
motion to
approve the
Financial
Highlights.
Motion made by
Dr. Robert
Schenck & 2nd by
Dr. Gary Mlady.
Motion carried.

Dr. Michael
Richards
requested a
motion to
approve the
minutes of the
April 15, 2020
Operations
Committee
meeting. Dr.
Gary Mlady
made the motion
and Dr. Eve
Espey 2nd motion.
Motion carried.

Dr. Michael Richards requested a motion to approve the minutes of the May 28, 2020 meeting. Dr. Jennifer Phillips requested a change to the minutes noting Dr. Rakel's first name changed from John to David. Dr. Robert Schenck made the motion and Dr. Steve McLaughlin 2nd the motion with the correction. Motion carried.

Dr. Michael Richards requested a motion to accept the resolution to change the Finance Committee Charter. Motion made by Dr. Gary Mlady and 2nd by Mr. Chris Pacheco, Motion carried. VIII. **Administrative Reports** Dr. Michael A. Chief Executive Officer Report Richards Dr. Robb McLean reported on the following: COVID Update - Medical Group Pandemic Response requested a Telehealth Update - Tremendous growth from March 2020 to May 2020 motion to Grants in the Medical Group - Center for Reproductive Health received a grant for approve the CEO \$168K, Truman received COVID funds of \$40K from City of ABQ, Grant received for Report. Dr. Center of Telehealth and the ACCESS program. Robert Schenck Unified Operating Plan (UOP) and Big 8 - Performance relative to our annual goals. made the motion Operational Improvement Update and Dr. Gary Mlady 2nd the B. Chief Operating Officer Report presented by Jill Klar. Ms. Klar presented the following: motion. Motion Work in our Clinic Operations. Recognized Renee Ayala, Kathleen Cahill, Dr. Melissa carried. Ivers and Deb Stephenson for all of their hard work. Financial successes in our Clinics. We are up compared to budget. Our performance has Dr. Michael been incredible. Richards C. Associate Chief Medical Officer Report requested a o Dr. Jennifer Phillips presented regarding the opening of Clinics as of June 1st and motion to provided a status update on each of our Clinics. We are also starting to e-prescribe our approve the COO controlled substances. report. Dr. Robert Reviewed & updated policies for approval. They are: Schenck made a. Family Medicine privileged sets -2 sets the motion and o New Policies and Procedures: Dr. Gary Mlady **Expired Drugs** 2nd the motion. 11185 Occupational Assessments Requested by High Risk Employees During the Motion carried. COVID-19 Public Health Emergency 11183 Employee Screening Dr. Michael 11518 ACCESS Tele-Neurology Quality Review Richards Grande Primary Care Clinic Laboratory Test Menu requested a Grande Primary Care Clinic Medication Formulary motion to approve the CMO report. Dr. Martha McGrew made the motion and Dr. Garv Mlady 2nd the motion. Motion carried.

		~
		Dr. Michael
		Richards
		requested a
		motion to
		approve the
		Policies &
		Procedures
		presented. Dr.
		Martha McGrew
		made the motion
		and Dr. Gary
		Mlady 2 nd
		motion. Motion
		carried.
IX.	Vote to Go Into Executive Session	Action
	Dr. Michael Richards requested a motion to move into the Executive Session of the meeting.	Motion to go
		into Executive
		Session made
		by Dr. Robert
		Schenck and 2 nd
		by Dr. Martha
		McGrew.
		Motion carried.
X.	Vote to Reconvene in Open Session	Action
	Dr. Michael Richards requested a motion to reconvene into Open Session.	Motion to
	1	reconvene into
		open session
		made by Dr.
		Steve
		McLaughlin and
		2 nd by Dr. Martha
		McGrew. Motion
		carried.
		curreu.
X.	Meeting Adjourned	Action
	There being no further business, Chairman Dr. Michael Richards requested a motion to adjourn	Dr. Robert
	the Regular Session of the Board of Directors at 10:32 am.	Schenck made
		the motion
		adjourn and Dr.
		Martha McGrew
		2 nd motion.
		Motion carried.
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Dr. Doma Sigl, Secretary

Dina Ortiz, Scribe